

CASE STUDY



Customer Location

Montreal, Québec

Industry

Technology

Platform

Microsoft Office 365

Microsoft SharePoint Online

Critical Needs

- Replication of SharePoint Online sites for provisioning
- Simplified deployment and content management capabilities for SharePoint Online

Solution

DocAve Online

“DocAve Online gave me a wide range of Office 365 management solutions from one interface, which was an advantage.”

**-Luc Labelle,
Owner, Kabesa**

Kabesa Replicates SharePoint® Online Content 99% Faster and Simplifies Microsoft® Office 365 Management with DocAve® Online

SUCCESS HIGHLIGHTS

- Replicated SharePoint Online project template sites within 20 minutes – 99 percent faster than the two days necessary to create each new site from scratch as native abilities required
- Easily deployed select objects and customizations to other locations in the SharePoint Online environment
- Gained the ability to copy, move, migrate, and restructure sites, content, and topology within or across SharePoint Online while preserving associated permissions and metadata

CUSTOMER PROFILE

Kabesa is dedicated to helping small and medium businesses perform better by providing flexible, scalable, and – most importantly – affordable IT solutions.

THE CHALLENGE

As an IT consulting agency dedicated to delivering technology solutions for organizations looking to reduce expenses and enhance productivity, Kabesa frequently implements Microsoft Office 365 for clients to give them access to Microsoft’s reliable and innovative productivity solutions through the simplicity of the cloud. When one of the company’s clients – an engineering firm based in Montreal – was experiencing document management challenges, the organization called on Kabesa for its services and cloud expertise. “My client was generating large amounts of documents and had no standards for classification,” said Luc Labelle, owner of Kabesa. “They were losing time trying to find information, which was stored across file servers, FTPs, emails, Dropbox, external disks, and laptops.”

To resolve the issue, Kabesa recommended utilizing Office 365 – SharePoint Online. SharePoint Online met the client’s need for a centralized, fully searchable document repository, but also offered many added benefits as a collaboration platform. “The company also wanted to be able to allow their clients to access certain documents related to projects,” Labelle said. “Office 365 would enable us to easily create an extranet for their client portal without adding on premises infrastructure.”

As a part of the implementation, Kabesa created template site collections for its client’s projects. In order to provision the sites for all projects, Labelle needed the

the ability to replicate sites without having to recreate them from scratch each time. “Creating each new project site would have required at least two days of work with SharePoint Online’s out-of-the-box capabilities,” Labelle said.

In order to get his client up and running with SharePoint Online faster, Labelle sought a third-party software solution.

THE AVEPOINT SOLUTION

Kabesa implemented DocAve Online – a Microsoft Azure-hosted Software-as-a-Service (SaaS) solution for Office 365 management that is part of AvePoint Online Services – for its client after testing the product. DocAve Online simplifies administration and management of Office 365 with simplified content, configuration, deployment and security management, and reporting capabilities. “DocAve Online gave me a wide range of Office 365 management solutions from one interface, which was an advantage,” Labelle said.

DocAve Online enabled Labelle to easily create project sites for the client by replicating the master template site across site collections as necessary. The tool enabled the sites to be replicated with all configurations intact – meaning Labelle did not need to recreate each new site individually. This yielded a 99 percent time savings for Kabesa. “With DocAve Online, I could easily replicate site collections in about 20 minutes,” Labelle said. “When my engagement with the client is complete, the company employees will be able to use DocAve Online to provision new project sites on their own.”

Kabesa also takes advantage of DocAve Online’s granular deployment capabilities, which enables Labelle to deploy select SharePoint Online objects and customizations to other locations in the client’s environment. “If I want to deploy a specific content type or setting from one site or site collection to another, DocAve Online allows me to do that without having to deploy any of the content that I don’t need,” Labelle said.

DocAve Online also provided Kabesa the ability to copy, move, migrate, and restructure SharePoint sites, content, and topology within or across SharePoint Online sites while preserving associated permissions and metadata. “DocAve Online makes it very easy to move SharePoint Online content around while retaining important associated information,” Labelle said.

Throughout the client engagement, Kabesa was able to rely on AvePoint’s 24/7, global technical support team whenever it needed assistance with DocAve Online. “AvePoint has a great support team,” Labelle said.

THE BOTTOM LINE

With Office 365, Kabesa’s client will be able to resolve its document management and enterprise search issues while taking advantage of improved collaboration capabilities for employees as well as clients. As it adopts the platform, the client will be able to rely on DocAve Online to simplify management of its environment. “The client is very happy with the solution we offered,” Labelle said. “We were able to meet all of their business requirements through Office 365 and DocAve Online without needing to write a single line of custom code.”

ABOUT AVEPOINT

AvePoint is the established leader in enabling enterprise collaboration across platforms and devices. Focusing on helping enterprises in their digitization journey to enable their information workers to collaborate with confidence, AvePoint is first to market with a unique solution that centralizes access and control of information assets residing in disparate collaboration and document management systems on-premises and in the cloud. Founded in 2001 and headquartered in Jersey City, NJ, AvePoint serves over 14,000 organizations and 3 million Office 365 users worldwide. AvePoint is privately held and backed by Goldman Sachs.

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