

AvePoint Solutions For: Healthcare

Today's healthcare organizations are navigating extraordinary challenges, including continued economic uncertainty related to COVID-19, higher patient volume, increased patient care costs, and lower reimbursements. Despite an unrelenting pace and unprecedented pressure, these organizations are doing everything within their power to provide the best possible care. This means that digital efficiency and productivity are no longer just nice to have—they are necessary for survival. Microsoft 365 and Microsoft Teams are the perfect tools for healthcare organizations to achieve secure, productive collaboration and workflows.

AvePoint, one of the leading providers of Office 365 data migration, management, and protection solutions, can help extend these features to accelerate workplace modernization and tackle some of the healthcare industry's unique challenges.



Protecting Health Information

In addition to safeguarding business-critical data, healthcare organizations are dutybound to secure their patients' protected health information. Not only is protecting it essential to maintaining patients' trust, but it is also mandated by stringent compliance requirements. By taking a comprehensive approach to data governance and compliance, healthcare organizations can help prevent incidents or exposures that could impact business operations, disrupt patient care, and jeopardize confidentiality.

Office 365 and Microsoft Teams makes sharing (and oversharing) easier than ever for employees juggling multiple priorities every day. Anonymous links, broken inheritances, shifting workspace membership, and nested groups make it truly difficult to know who has access to what.

Executive Summary: How We Help



Protect health information with automated policies



Prevent oversharing of sensitive documents and data



Empower health team collaboration through governance



Maximize software investments with better license management



Reduce costs by streamlining fragmented workflows



Enable secure external sharing with guest user and Team template governance



Project based records and comprehensive data retention

[AvePoint's Policies and Insights \(PI\)](#) leverages the extensive reporting tools and sensitive information identifiers in Microsoft's Security and Compliance Center to identify sensitive information that is over-exposed and requires immediate attention. Through automated policies, it can also prevent the oversharing from occurring in the first place.

When faced with managing ever-increasing volumes of data, rest easy knowing that your organization is protected by AvePoint's powerful [security and governance framework](#).



Empowering Health Team Collaboration Through Governance

Enable users to communicate and collaborate securely with robust controls, reporting, and automation for Microsoft 365. For your care teams, real-time collaboration means better patient outcomes. For your administrative staff, it means higher productivity and performance.



AvePoint Cloud Governance

AvePoint [Cloud Governance](#) empowers users to get more from their Microsoft 365 services, with self-service IT resources for provisioning, moving, or restructuring content, as well as lifecycle and permissions management. Easily manage and organize your Microsoft 365 workspaces with our MyHub Teams app, which asks users a few simple business questions to guide them to the right tools for the job. Conveniently located in Teams, MyHub is a centralized hub for managing existing Microsoft 365 workspaces and creating new ones. These self-service governance solutions reduce costs by streamlining fragmented workflows and enabling IT to allocate resources to more valuable projects.

Additionally, a layer of governance settings can be added to specific external-facing Teams templates that feature custom tabs, channels, and apps. For example,



a compliance template could feature channels for activity reports, relevant documentation, and more. Or a procurement template could be created with a channel for the RFP brief and a Planner tab to assign tasks for assessing the vendors' proposals.

Sysmex, a Japan-based healthcare organization, leveraged AvePoint's Cloud Governance and AOS to [configure governance settings](#) according to internal rules, as well as to closely manage externally shared content.



Maximizing Your M365 Investment

Healthcare organizations need to keep software spend low and its maintenance efficient so more resources can go toward what really matters – patients. With better insights and control of your Microsoft Cloud license costs, your organization can provide collaboration tools to your team without going off budget.



AvePoint's [Cense](#) provides information on your license allocation, usage, and budget across your Microsoft 365 tenants. The solution detects unused and inappropriately assigned licenses across your tenants, allowing you to downgrade, change, or remove over-licensed users and optimize your license spending. You can also scale license administration and delegate control by department to align costs with business units and avoid IT bottlenecks.

With more information about how your licenses are being used, you can better allocate them and create budget and IT alignment, saving your bottom line and maximizing your investment.



Consolidating Cloud Services

Cloud services have proliferated across healthcare organizations in recent years, leading to inevitable application sprawl. As digital transformation deployments mature, there is a valuable opportunity for organizations to cut significant license, maintenance, security, and training costs surrounding duplicative workloads and consolidate within Office 365.

Additionally, the proliferation of M&A within the healthcare space has highlighted the importance of seamless, efficient tenant consolidation. AvePoint migration products and services can migrate more than a dozen cloud sources including G-Suite, Slack, Box, Dropbox, and others. This includes the critical business data and context held within Teams chats or Slack

channels. We know that healthcare workers' time is more valuable than ever. We keep business disruption to a minimum and expedite time to value in order to keep your employees up and running.

One AvePoint customer saved more than \$50,000 by leveraging [AvePoint FLY to migrate Slack conversations](#) to Microsoft Teams channels.



Project Based Records and Comprehensive Data Retention



[Cloud Backup](#) is the only Microsoft 365 backup solution that provides comprehensive Teams backup, including channel conversations and chats. It is also the only solution, including native Microsoft features, that will allow you to restore a deleted Planner task—a key workload for healthcare organizations.

[Health and wellness organization Laser Clinics](#) takes advantage of Cloud Backup's lightning quick, 24/7 data retention and restore support, saying, "It's a great peace of mind that there is no worrying, and something just reports to me daily saying if the backup worked or not." Additionally, as a global organization with a presence in the United Kingdom, Laser Clinics needed to ensure compliance with European Union's GDPR data sovereignty requirements—AvePoint's multi-geo tenancy capabilities provided an easy solution.

Cloud Backup provides an automated, standard level of data retention that protects organizations from the whims of individual employees. When it comes to records management, Microsoft Office 365 and SharePoint provide a strong foundation for simple records retention. However, healthcare entities often have more complex information management systems that require the native capabilities to be extended.

Healthcare organizations may need a multi-step lifecycle for their records, which Office 365 doesn't support. An example of lifecycle actions might be to declare a document as a record, making it immutable one year after it was last modified, and then destroying the record seven years later.



Another example would be event-based triggers. For example, an organization may only want to retain data until the expiration of a certain contract or for a specific number of years after an employee has left their organization.

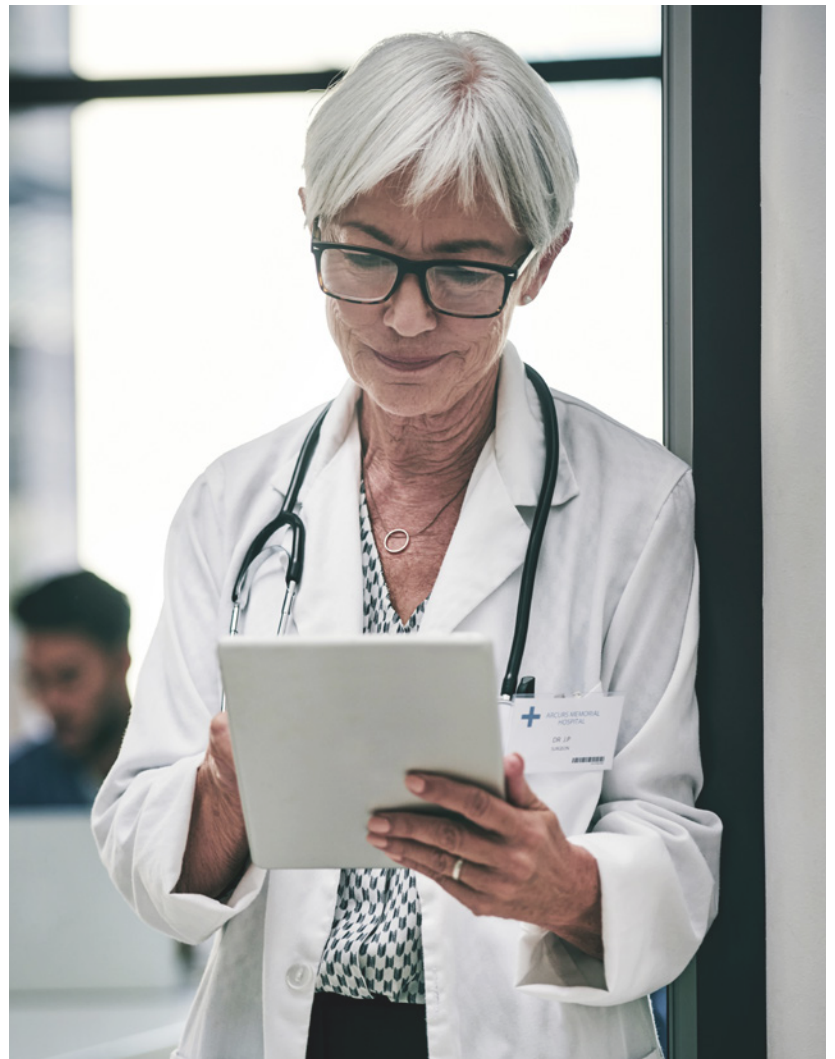


Enhanced Team Lifecycle Management

In a large healthcare organization, users may handle dozens to hundreds to thousands of projects each year. And in cases where projects, committees, or virtual groups eventually disband—so too should the Team itself.

What happens when the Team no longer has reason to exist? Because a Team sits on top of Office 365 groups there are now a number of artifacts left behind including a SharePoint site, document library, Planner board, conversation history, OneNote file, and mailbox.

AvePoint's [Cloud Governance](#) can automatically govern the lifecycle of Teams to avoid sprawl and ensure these Teams (and the critical data within) are properly managed and expired.



About AvePoint

Collaborate with confidence. AvePoint is the largest Microsoft 365 data management solutions provider, offering a full suite of SaaS solutions to migrate, manage and protect data.

More than 8 million cloud users rely on our solutions to make their organizations more productive, compliant and secure.

Our SaaS solutions are also available to managed service providers via more than 100 cloud marketplaces, so they can better support and manage their small and mid-sized business customers.

Founded in 2001, AvePoint is a five-time Global Microsoft Partner of the Year and headquartered in Jersey City, New Jersey. For more information, visit <https://www.avepoint.com>

For a comprehensive list of new features in this release, please view our [release notes](#).

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