User Journey

- Candidate journey
- Exam organiser journey
- Invigilator journey
- Marker journey
- Paper crafter journey
Candidate journey

AvePoint Exam Management System - Candidate journey

Jeremy is a 20-year-old college student at a local school. His school allows its students to take high-stake exams like mid-term and final from the comfort of their own homes with AvePoint’s Examina.

Expected goal:
- Exam fairness
- Everything is automated online
- Exam data resiliency
- Guided experience

PRE-TEST
- View exam schedule
- Download exam package
- Check exam details

DURING
- Validate identity
- Start at configured time
  - Configure personal reminder
  - Supporting tools

POST-TEST
- Analyze & reflect
- View comments
- Check grade online
- Submit answers

COMMUNICATION BETWEEN INVIGILATOR AND CANDIDATE
Invigilator journey

AvePoint Exam Management System - Invigilator Journey

Jack is a staff at a local university. He has a new proctoring experience after the breakout of Covid-19 due to the adoption of AvePoint’s Exam management system (showcase below) in his school.

-before exam-

-auto-reminder
- control & deliver exams from anywhere

-smart authentication

-view exam schedule

-test laptops video & audio

-real-time identity verification

-during exam-

-ai augmented proctoring
- eye tracking
- facial recognition

-monitor candidates' behavior

-attend to candidates' request

-intelligent analysis dashboard

-recorded proctoring

-view attendance report

-check recorded video for misconduct

-view misconduct report

-after exam-

-auto-detected misconduct

-script auto-collection

-expected goal

- intelligent proctoring
- real time monitor and IM
- maximum automation
George is a member of the examination committee at a local university. He enjoys his new working pattern after Covid-19 breakout due to the adoption of AvePoint’s Exam management system (showcase below) in his school.

**Expected goal**
- Strict data confidentiality
- Personalised admin dashboard
- Maximum automation

**Exam organiser journey**
Marker journey

Hannah is a professor at a local school. She enjoys her new working pattern after Covid-19 breakout due to the adoption of AvePoint’s Exam management system (showcase below) in her school.

Expected goals:
- Streamlined marking processes
- Collaborative marking
- Automated marking

AvePoint Exam Management System - Marker Journey

- Standardisation of marking
- Personalised marker dashboard
- Auto-mark close-ended questions
- AI tool to aid marking of open-ended questions
- Real-time progress tracking
- Collaborative marking
- Feedback candidates
- Generate results, report & publish
- Complete marking
- 2nd marker
Sarah is a professor at a local university. She enjoys her new working pattern after Covid-19 breakout due to the adoption of AvePoint’s Exam management system - Examena (showcase below) in her school.

- Smart paper crafting
- Streamlined approval processes
- Maximum automation