AvePoint®

Local Government - Take control of your cloud collaboration

Protect your digital workspaces without sacrificing collaboration with better governance and security

Today, local councils rely on solutions such as Microsoft Teams, OneDrive, and SharePoint to communicate and collaborate irrespective of location. However, using cloud solutions like Microsoft 365 without guardrails can cause huge issues for information management, compliance, and security.

IT teams within local government must grapple with how to implement the right policies, guidelines, and backup plans to mitigate risks, meet security standards such as the Essential Eight, and empower employees to utilise the tools they need to do their jobs without sacrificing security or productivity.

It may be tempting to simply lock down your tenant - establishing incredibly restrictive policies and mandating all security decisions and platform management to go through a central IT. However, while this may appear to safeguard your environment, it limits collaboration, overburdens your IT, and pushes your users toward Shadow IT, unknowingly increasing your risk.

Discover how AvePoint can help you meet security standards while getting more value out of your cloud investment by giving you flexibility, control, and confidence in your M365 service delivery.

> *I was looking for a set & forget type solution that had complete coverage across all M365 workloads, instant granular restore capabilities, with easy setup and 24/7 support. After thorough research and comparisons, AvePoint came out as the clear winner, meeting and exceeding my expectations.*
>
> **- AJ Jack**
> IT and GIS Co-ordinator
> Oberon Council

Executive Summary: How We Help

Empower secure collaboration

Safeguard sensitive information with automated policy enforcement

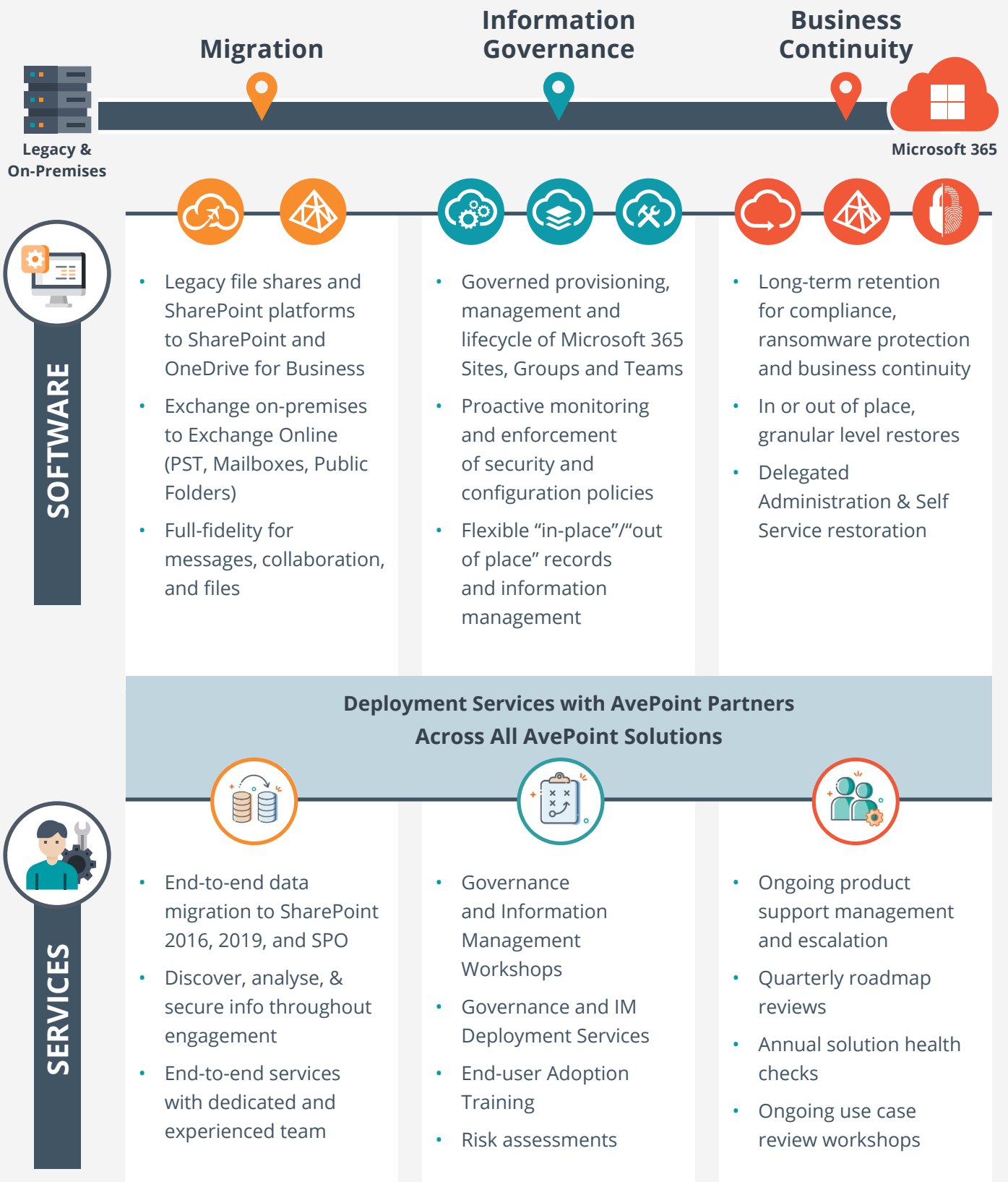**Protect data across Microsoft 365 workloads**

Prevent over-privileged users with better license management

irap®

AvePoint AOS is IRAP OFFICIAL Assessed

AvePoint can support your cloud journey every step of the way

Legacy & On-Premises

Migration

Information Governance

Business Continuity

Microsoft 365

SOFTWARE

Migration
- Legacy file shares and SharePoint platforms to SharePoint and OneDrive for Business
- Exchange on-premises to Exchange Online (PST, Mailboxes, Public Folders)
- Full-fidelity for messages, collaboration, and files

Information Governance
- Governed provisioning, management and lifecycle of Microsoft 365 Sites, Groups and Teams
- Proactive monitoring and enforcement of security and configuration policies
- Flexible "in-place"/"out of place" records and information management

Business Continuity
- Long-term retention for compliance, ransomware protection and business continuity
- In or out of place, granular level restores
- Delegated Administration & Self Service restoration

Deployment Services with AvePoint Partners
Across All AvePoint Solutions

SERVICES

- End-to-end data migration to SharePoint 2016, 2019, and SPO
- Discover, analyse, & secure info throughout engagement
- End-to-end services with dedicated and experienced team

- Governance and Information Management Workshops
- Governance and IM Deployment Services
- End-user Adoption Training
- Risk assessments

- Ongoing product support management and escalation
- Quarterly roadmap reviews
- Annual solution health checks
- Ongoing use case review workshops

⚙️ Safeguard sensitive information with automated policy enforcement

Microsoft Teams makes sharing (and oversharing) easier than ever, with anonymous links, broken inheritances, shifting workspace membership, and nested groups making it difficult to know who has access to what. Local councils manage, store, and share a high level of sensitive information, including people's personal data, and it is their fiduciary duty to protect it. This is not only essential to maintain your constituents' trust, but it is also mandated by state requirements.

Policies & Insights
For Microsoft 365

AvePoint's Policies and Insights (PI) leverages the extensive reporting tools and sensitive information identifiers in Microsoft's Security and Compliance Centre to identify sensitive information that is over-exposed and requires immediate attention. Through automated policies, it can also prevent oversharing from occurring in the first place.

When faced with managing ever-increasing volumes of data, rest easy knowing that your LGA is protected by AvePoint's powerful security and governance framework.

🛡️ Empower secure collaboration

Local councils can help prevent incidents or exposures that could impact public administration operations, disrupt government services, and jeopardise confidentiality with a comprehensive approach to collaboration governance.

Building out a governance structure out-of-the-box natively incurs a cost of time, resources and money that many councils don't have to waste. Additionally, when collaboration goes beyond the walls of your own council, such as with local vendors or other LGAs, extra steps must be taken to monitor guest users and ensure that they only access data as intended.

Cloud Governance

AvePoint Cloud Governance empowers users to get more from their Microsoft 365 services, with self-service IT resources for provisioning, moving, or restructuring content, as well as lifecycle and permissions management.

The self-service governance solution reduces costs by streamlining fragmented workflows and enabling IT to allocate resources to more valuable projects.

Cloud Governance also automates other IT services, like disabling external sharing of sensitive data to prevent oversharing and the disposal of unused workspaces to combat sprawl and ensure agency-level policy and compliance requirements are met.

The Major Transport Infrastructure Authority, a public sector agency in Melbourne, Australia, used Cloud Governance to enable users to self-provision and take ownership of their workspaces and create structured processes and policies to manage the lifecycle of workspaces, decreasing Microsoft Teams management hours by 75%.

🗄️ Protect data across Microsoft 365 workloads

Daily backup is one of the eight strategies in the Essential Eight cybersecurity framework. With four daily backups, AvePoint Cloud Backup can help local governments meet this security control with ease.

Cloud Backup

Cloud Backup is the only Microsoft 365 backup solution that provides comprehensive Teams backup, including channel conversations and chats. Cloud Backup provides an automated, standard level of data retention that protects organisations from the whims of individual employees.

Beyond backup and retention, Cloud Backup can help you stop cybercriminals by proactively **detecting ransomware**. After the solution detects unusual activity, you receive detailed reports to shorten the investigation and flag the areas of questions. If necessary, you can restore all or specific OneDrive data.

No matter the circumstance – user error, cybercrime, system failure – AvePoint has your back(up).

Local councils need to keep software spend low and its maintenance efficient so more resources can go toward what really matters – the community. With better insights and control of your Microsoft Cloud license costs, your organisation can provide collaboration tools to your team without going off budget or under-or-over privileging users.

AvePoint's Cense provides information on your license allocation, usage, and budget across your Microsoft 365 tenants. The solution detects unused and inappropriately assigned licenses across your tenants, allowing you to downgrade, change, or remove over-licensed users and optimise your license spending. You can also scale license administration and delegate control by department to align costs with business units and avoid IT bottlenecks.

Manage all your tools in one place

With migration, backup, security, management, and governance solutions all in a single, SaaS platform, AvePoint Online Services helps you stay protected and in control while taking advantage of all the benefits Microsoft 365 has to offer.
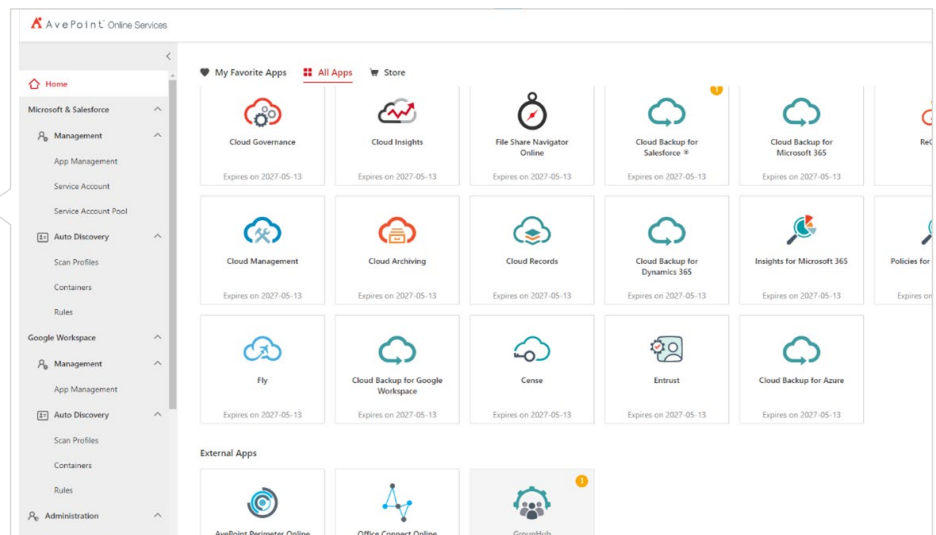
About AvePoint

Collaborate with confidence. AvePoint provides the most advanced platform for SaaS and data management to optimise SaaS operations and secure collaboration.

More than 9 million cloud users rely on our solutions. Our SaaS solutions are also available to managed service providers via more than 100 cloud marketplaces, so they can better support and manage their small and mid-sized business customers.

Founded in 2001, AvePoint is a five-time Global Microsoft Partner of the Year and headquartered in Jersey City, New Jersey. For more information, visit https://www.avepoint.com.

For a comprehensive list of new features in this release, please view our Release Notes.

How to Buy AvePoint Products

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