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CLOUDTEAMS

EVERY DROP OF DATA IS PRECIOUS!
Jumpstart your Microsoft Teams Governance

Presenters

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Bjørn Henriksen Hartz is a Cloud Architect at cloud teams with more than 20 years of experience in Optimizing Microsoft Infrastructure. Bjørn is a Microsoft Certified Trainer, so he knows how to communicate complex and complicated knowledge in a way that everyone understands.

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Introducing AvePoint

Migrate. Manage. Protect.

AvePoint® is headquartered and maintains its principal operational center in Jersey City, NJ, with approximately 1,600 employees located in wholly owned operational centers on six continents.

From Tahoe to Today

Inc. Magazine **Hire Power Award**

Ernst & Young **Entrepreneur of the Year**

Windows IT Pro **Best SharePoint Product**

Deloitte **Technology Fast 500**

16K	88	6	6M
Customers	Countries	Continents	Cloud Users

Microsoft Partner

Microsoft

2017 Partner of the Year Winner
Public Sector: Microsoft CityNext Award

2016 Partner of the Year Winner
Technology for Good Citizenship Award

2015 Partner of the Year Winner
Collaboration and Content

2014 Partner of the Year Winner
Public Sector: Public Safety and National Security

Introducing Cloud Teams

Cloud Teams is a dedicated Microsoft Gold Partner assisting and advising Nordic Enterprise companies with the right Cloud Strategy and onboarding to the Microsoft Cloud.

Most of Cloud Teams consist of former Microsoft employees and have over 20 years of experience in the IT industry across hardware, software and service business. Extensive leadership experience with a strong track record in commercial excellence and operational excellence across operations.

Cloud Teams is a recommended Microsoft Practices in all areas. We use Microsoft Fasttrack Center combined with our onsite senior consultants and know Microsoft in all areas and can help you get the best license deal and funding programs. We only use senior consultants and senior advisors to get you the right supported way to the cloud.

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Agenda

- Microsoft Teams evolution to date with Covid19
- Why Governance is an important topic for Teams
- Native Governance capabilites
- AvePoint's complement to Governance

Microsoft Teams evolution to date with Covid19

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Before Covid-19
Microsoft Teams & AvePoint

Migration

Granular Restore & Backup

Records Management

Top-Down Governance

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The world we know today
Microsoft Teams & AvePoint

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74% of companies plan to permanently shift to more remote work post Covid-19

Figure 1: 74% of Companies Plan to Permanently Shift to More Remote Work Post COVID-19

Source: Gartner (April 2020)

A Gartner, Inc. survey of 317 CFOs and Finance leaders on March 30, 2020* revealed that 74% will move at least 5% of their previously on-site workforce to permanently remote positions post-COVID 19.

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Why Governance is an important topic for Teams

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Governance Challenges with Teams

? Why was this Team created?

? Will these Teams have protected data

? Was this Team the right choice for this data?

? How many Teams are users/departments creating?

? Who is accountable for each of these Teams?

? What is the lifecycle for the content?

Governance Considerations with Teams

Sprawl

Enforcement

Appropriateness

Cataloguing

Compliance

Retention

Expiration

Duplication

Monitoring

Disposal

Convention

Driving Adoption & Stay in Control

Make it easy for users to do the right thing!

- Specify rules of engagement
- Focus on business scenarios/ initiatives
- Enforce governance by Automation

Focus on business scenarios/ initiatives

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GOVERNANCE

WITHOUT ENFORCEMENT IS JUST A SUGGESTION

Native Governance capabilites

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The Governance Approach

Services and Application
- Teams
- SharePoint
- Exchange Online

Data Access
- MFA
- Conditional Access

Infrastructure
- Identification (Azure AD / AD)
- SSO
- MDM

Data Protection
- AIP
- WIP
- Classify data
- DLP

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The Governance Approach

- Governance Of Applications And services
- Policies for getting access to the data
- Policies for the data protection and classifications
- Policies for data content or sensitivity
- Policies for external sharing
- Policies for PowerApps and Flows (applications/services in office365)
- Data sensitivity in applications (Ratings 1-5 maybe numbers)
- Boundaries to implement around A application/Service
- Application and a Service Catalogue
- Role based access control
- Application and data owners

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How to start The Governance Approach in Teams

Ask a few set of questions:

- What is the purpose of using teams
- Which data should live in teams ?
- Should external sharing be enable ?
- Appoint a owner of each teams in teams (data responsibility)
- Private channel or public channel
- Create a Application and Service Catalogue, so that the overview of decisions around the Application, data etc. Is visible and documented

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In a world without boundaries, data lives and travels **everywhere**

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Data protection & data governance go hand-in-hand

Comprehensive policies to protect and govern your most important data – throughout its lifecycle

Unified approach to discover, classify & label

Automatically apply policy-based actions

Proactive monitoring to identify risks

Broad coverage across locations

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DISCOVER AND CLASSIFY **SENSITIVE INFORMATION**

No matter where it's created, modified or shared

Office 365, Microsoft Cloud App Security

Office apps, Windows Information Protection

AIP scanner

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AvePoint's complement to Governance

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AvePoints complement to governance

IT Governance

(Broad, organization-wide)

Operational Governance

(Application-specific, aligns with IT Governance goals)

Data Governance

(Content-specific, aligns with IT Governance goals)

- **Workspace Provisioning**
- **Ongoing Management / Enforcement**
- **Lifecycle and EOL for Workspaces**
- **Retention/ Expiration**
- **Records Mgmt**
- **Classification**
- **DLP**

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Teams Governance with AvePoint

For collaborative workspaces, we need to govern:

How they are requested, approved and created	How availability, compliance and changes over time are managed	Retention, expiration and disposal
Provisioning	*Management*	*Lifecycle*

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Understand Specific Business Needs for Teams and governance

	Bids & Pitches DEPARTMENT	*Corporate Solutions* DEPARTMENT	*Clients & Projects* DEPARTMENT
EXTERNAL SHARING	No external sharing	External sharing allowed in:	External sharing only allowed in:
EXPIRATION/ RETENTION	6 Months after last accessed	12 Months after last accessed	9 Months after last accessed
RECERTIFY MEMBERS	every 3 Months	every 6 Months	every 12 Months

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Teams provisioning

Operational Governance

Deploy

Per User

- Direct request or through a questionare
- With or without approval process
- Naming convention
- Automatic adding of members or dynamic
- Activation of specific settings

Ownership Enforcing

Operational Governance → Use → Per User

- Ownership recertification
- Permission recertification
- Teams role recertification
- Teams access recertification
- Metadata renewal

Automated Teams cleanup

Operational Governance

EOL (Archive·Delete)

Per User

- Teams Lease
- Teams inactivity trigger
- Teams lease extention
- Auto archive/ delete

How AvePoint can help organisation during Covid-19

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5 day jumpstart for Microsoft Teams Governance

Teams popping up like crazy? Get organised and secure in 5days

These virtual workspaces all contain critical business data of varying sensitivity levels and oversight is critical to long- term success. **Ask yourself will you (or do you):**

- Have a firm grasp on why all these Teams are being created?
- Be confident the content being stored and shared within them is appropriate for all Team members?
- Still need all these Teams a year from now?

Following a rapid, two week deployment, you will be able to:

- Move from IT service delivery to user self-service
- Automate Internal & **external collaboration** across public sector agencies
- Combat Microsoft Teams sprawl
- dentify clear ownership of Microsoft Team owners assigned automatically
- Automatically classify Microsoft Teams depending on content sensitivity

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Free Migration with Cloud Backup for Office 365

Enable a rapid transition to online and remote teamwork with all-in-one migration and backup for Microsoft 365 and Office 365.

Exclusive offer through June 30, 2020!

Get Started Today

Get to the cloud faster, so you can get back to work

Need to get to the cloud fast? We can help.

From May 1 until June 30 2020, get free, unlimited SharePoint and file

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Sign up for Teams Surge Offer

Please feel free to reach out to us email or Microsoft Teams meeting!

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thank you

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