



From Take-Off to Landing: 6 Steps to a Successful Microsoft Teams Pilot

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Unleash the Power of You

Agenda

Define Pilot Objectives

Identify Pilot Group & Use Cases

Design Test Plan

Establish Communications &

Training Strategy

Conduct Pilot

Measure Success



Why Conduct a Pilot?



Test Drive
Microsoft Teams



Minimize
Risk



Evaluate
Options



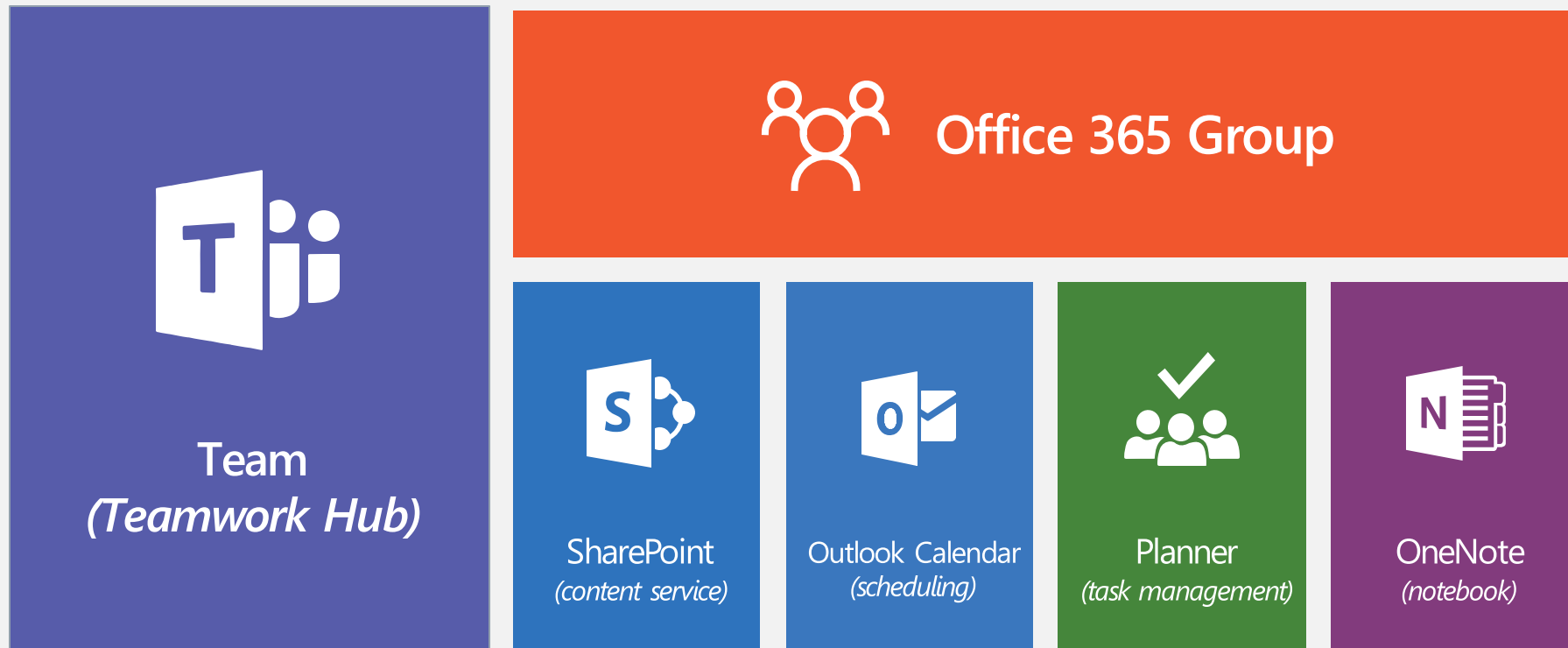
Confirm
Benefits



Technical Prerequisites Checklist

Question	Answer
Has your organization already deployed other Office 365 workloads? (Exchange Online, SharePoint Online, etc.)	
Has your organization configured a verified domain for Office 365? If yes, please include the verified domain(s) in your answer.	
Does your organization synchronize identities to Azure Active Directory?	
How is Exchange deployed in your organization? (Exchange Online, Exchange Hybrid, Exchange On-premises, Not Deployed)	
How is SharePoint deployed in your organization? (SharePoint Online, SharePoint Hybrid, SharePoint On-premises, Not Deployed)	
How is Skype for Business deployed in your organization? (Skype for Business Online, Skype for Business Hybrid, Skype for Business On-premises, Not Deployed)	
What Office 365 subscriptions (licenses) does your organization currently use?	

When Creating a Team ...



Establish Governance Foundation



For collaborative workspaces, you need to govern:

How are Teams
requested, approved
and created

Provisioning

How do I ensure that
policies are enforced?

Management

How do I
retain/expire/dispose of
Teams as appropriate

Lifecycle



Define Pilot Objectives

1



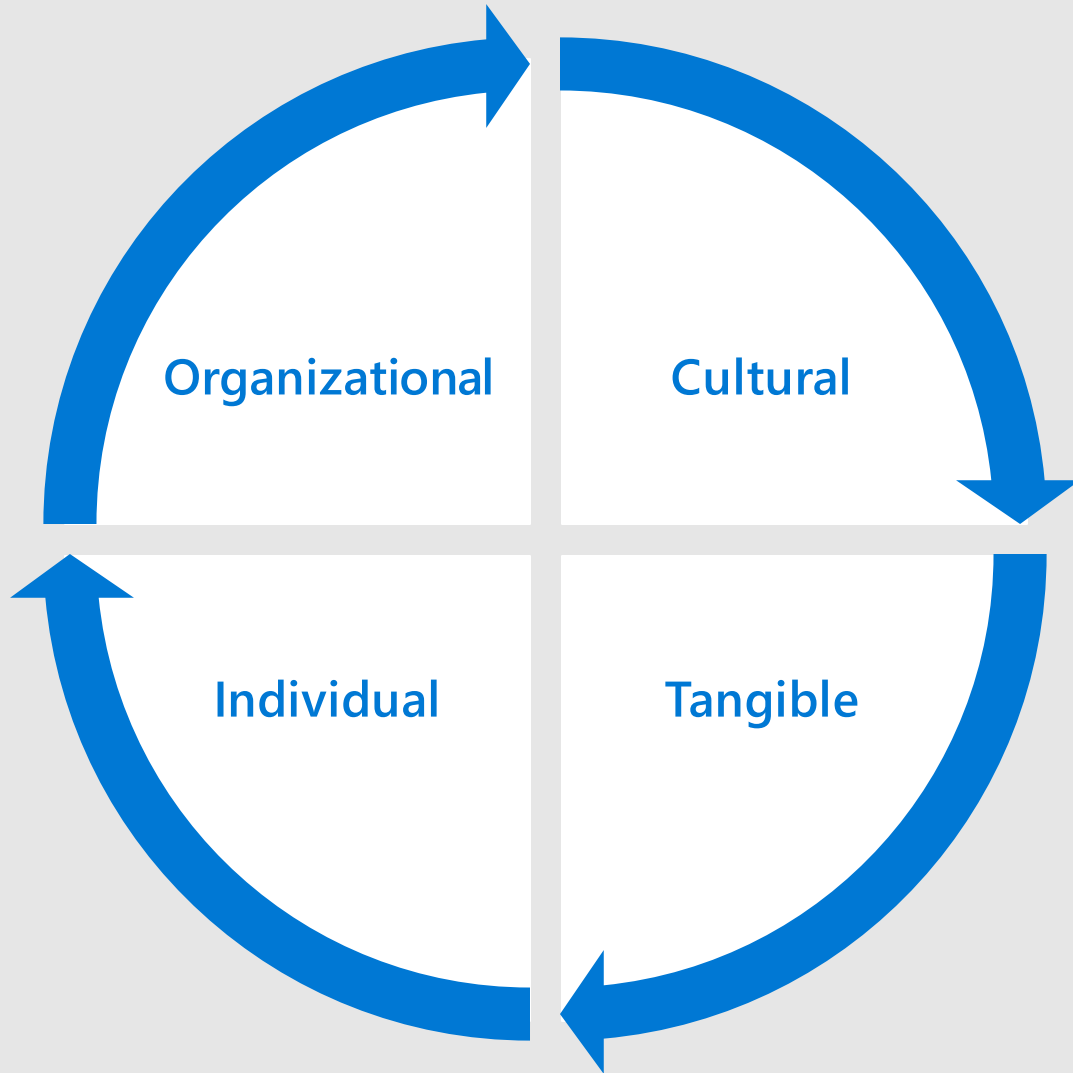
What's Your Success Criteria?

Use success criteria to measure Microsoft Teams roll-out impact

- Identify key performance indicators (KPIs) that may improve based on adopting various business scenarios
- Establish KPI benchmarks and users' digital knowledge
- Choose criteria to help you show leadership the impact Microsoft Teams is having on the organization
- Use the End-User surveys to measure satisfaction and progress against your benchmark. <http://aka.ms/usersurveys>



Set Your Strategy: Pilot Outcomes



$$\frac{\text{Tangible Measures}}{\text{Individual Sentiment}} = \text{Change Quotient}$$

Prioritize the section of outcomes that are most important for your business

Simplify your investment strategy in pilot activity against these outcome segments

Use these dimension to ascertain where you have resource or skills gaps in your organization to achieve your goals.

Pilot Outcome Examples

Organizational	Cultural	Tangible	Individual
Cultural transformation Employee retention Talent acquisition Social engagement Operational agility	Employee sentiment Employee recommendations Customer feedback Innovation measures e.g., Idea Forum contributions	Customer experience impact Cost savings Revenue generation Data security Process simplification Retirement of legacy systems	Use of desired tools Employee morale Employee productivity Employee engagement Idea generation

Questions: How is your organization progressing on these measures?
What is your business transformation process today?

Gain Business Leadership Buy-In

Executive
Leadership



Divisional
Heads

Identify Pilot Group & Use Cases

2

Identify and Prioritize Scenarios

Why Scenarios are important:

- Allow teams to understand how Microsoft Teams can help them achieve more
- Act as inputs and validation of Microsoft Teams awareness messaging
- Support awareness and readiness activities by putting products in context; people will know when and how to use them



What is a Scenario?

Scenarios cover the ways your people will use Microsoft 365 to address business challenges or achieve defined goals.



Engage Influential Stakeholders for Pilot



Bob – VP, Operations

Issue: Delays in providing end user support for email/file restores



Tom – Exec Assistant

Issue: Multiple calendars to manage; difficulty finding the right data



Sarah - Field Sales

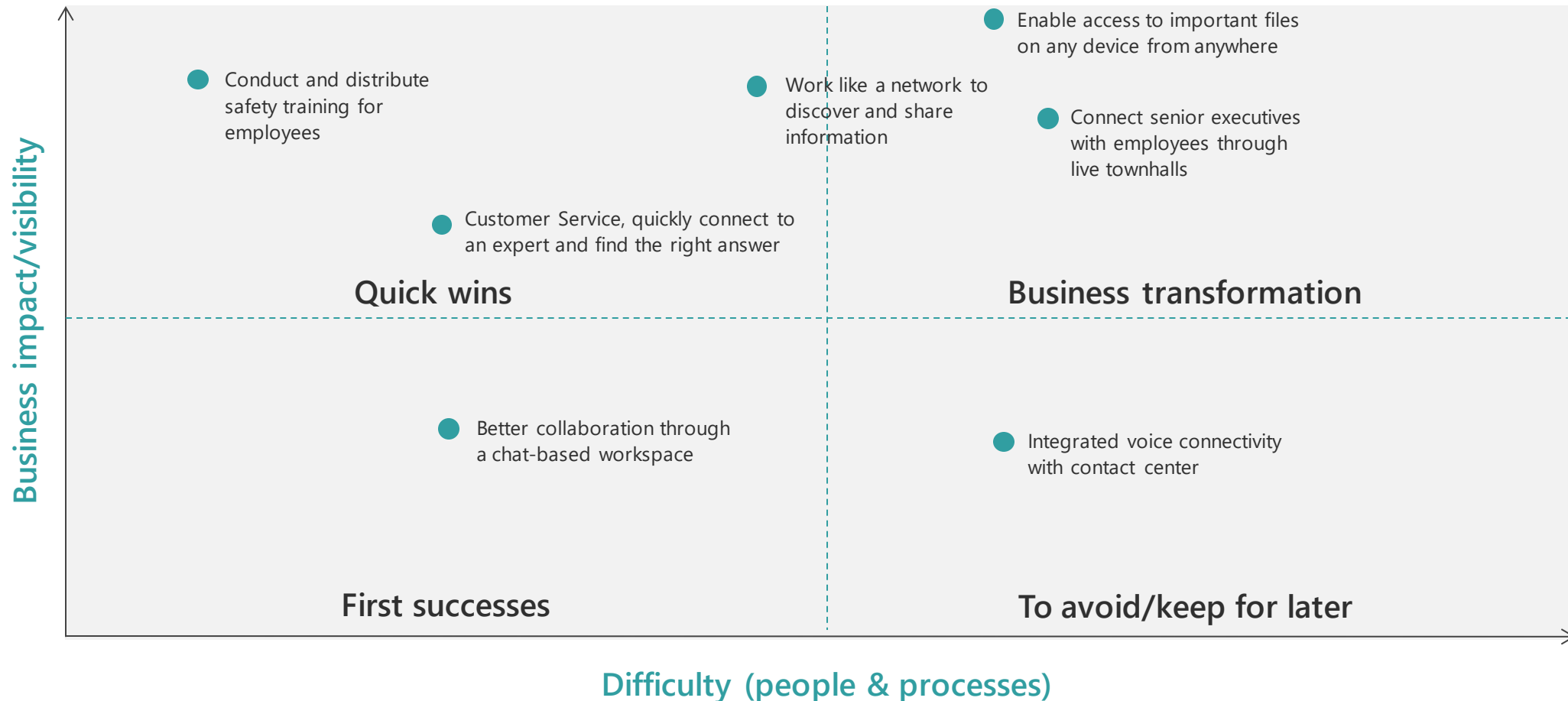
Issue: Poor internet connectivity; time wasted looking for documents



Business Scenario Framework



Prioritize use case scenarios by **evaluating impact and difficulty**



Business Scenarios Scorecard Example

Goal			Measurement				
Business Value	Type of Value	Business Owner	KPI Measure	Data Source (leverage the Adoption Content Pack for O365)	KPI Formula	KPI Baseline	KPI Target
Enabling additional customer engagement through online meetings.	Increase sales	Alexandre Levesque	Number of meetings setup and conducted	Microsoft Teams data	Number of meetings online / Number of meetings	5%	55%
Increase customer engagement and employee satisfaction (reduced travel time)	Reduce costs	Alexandre Levesque	Number of meetings setup and conducted	Microsoft Teams and an Employee Poll or survey	Number of meetings online / Number of meetings Average stated employee satisfaction	35%	70%
Increase access to information and the ability to share best practices and learn from each other	Increase sales / Reduce costs	Pedro Correa	Reduce % time, cost to create customer ready content	Yammer and SharePoint Data	Number of engaged members / Total number of members. IP Count	45%	80%
A safe and open collaboration approach for easy sharing of messages and news between employees	Increase sales	Maison Saucer	Percentage of groups that are active	Microsoft Teams Data	Number of engaged members / Total number of members Number of new posts Number of new executive posts	0%	65%
Provide a consistent, modern Schedule and Task management application for Managers, Shift leaders and employees	Reduce Costs	Maureen Bousquet	Schedules in tool	Staffhub/Teams Data	Number of people whose shifts in the tool/Total number of people on shift patterns	25%	90%
Improve timeliness and effectiveness of meetings enabling faster decision making	Increase sales	Alexandre Levesque	Number of meetings	Teams Data and an Employee Poll or Survey	% of employees engaged. Average effectiveness stated by employees	10%	85%

Example: Business Use Case

HR Employee Onboarding

Bring new employees into the department's team from day one and provide a real-time resource of information. Help new employees get up to speed as quickly as possible.

Issue

We currently have a formal onboarding process to inform new employees of processes and resources, however there are limited opportunities to educate them about our departmental culture and create a sense of inclusiveness.

Solution

Bring employees onto Microsoft Teams on their first day at the organization. By creating early adoption, employees are more likely to participate in conversations – and do so more frequently - and will be more informed at an early stage in their tenure. Employees will also be able to see conversations that happened prior to their start date, to speed up their awareness.

Benefits

- Increase adoption
- Convey department culture and benefits to employees early on
- Live FAQs for new employees
- Historically searchable

Success Metrics

- Use of Microsoft Teams by new employees
- Employee survey response after 90 days

Owner & Timeline

- HR team and Departmental Managers
- Before Summer 2020 hiring season

Make It Easy for People to Do the Right Thing

EXAMPLE

DEPARTMENT



DEPARTMENT



DEPARTMENT



EXTERNAL SHARING

No external sharing



External sharing allowed in:



External sharing only allowed in:



EXPIRATION/RETENTION

6 Months
after last accessed

12 Months
after last accessed

9 Months
after last accessed

ALLOW THESE USERS TO CREATE A TEAM

All requests through
Central IT

All requests through
Department IT

Only Joe, Sally, and
Harold can create

RECERTIFY MEMBERS

after
3 Months

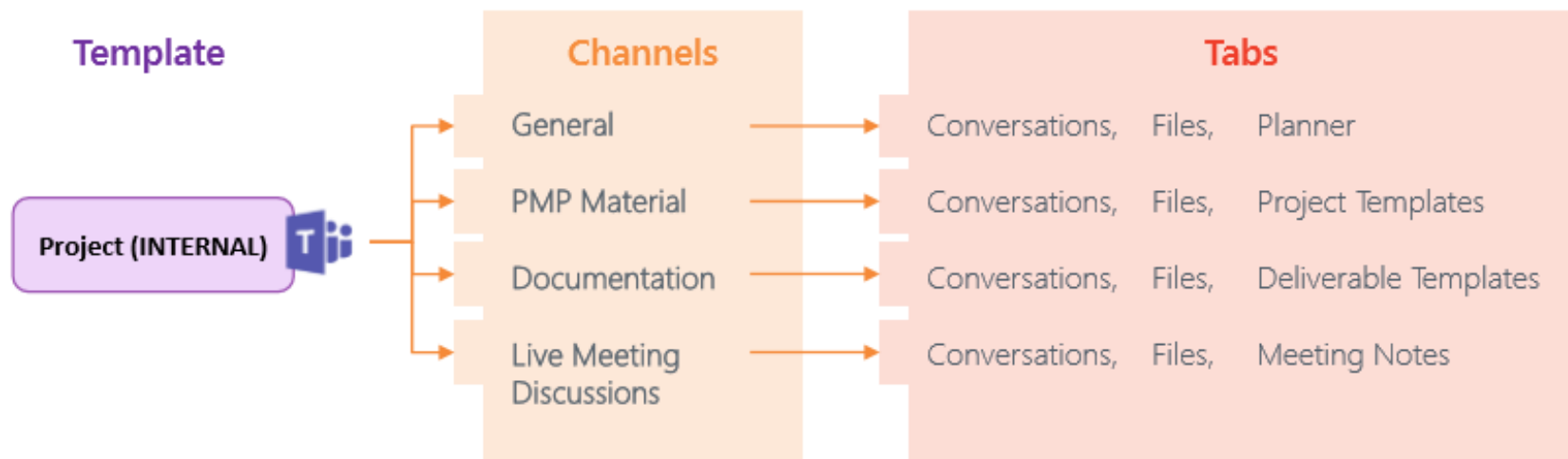
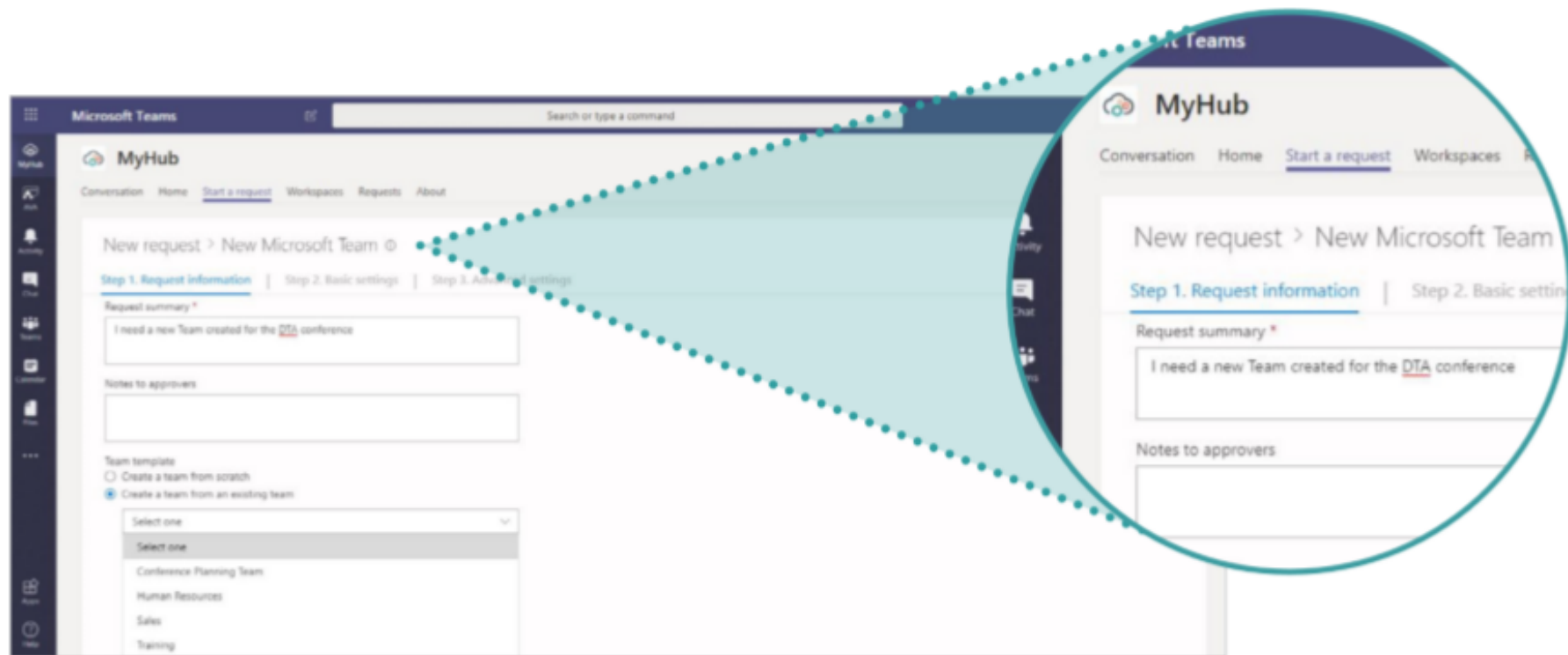
after
6 Months

after
12 Months

Make it easy to choose the right template

Users can make self-service requests from available workspace templates that are relevant to them

Workspaces can come pre-configured with channels, tabs, and bots



Design Test Plan

3

Why Do I Need a Test Plan?

Guides our thinking

Facilitates communication

Manage change



Test Plan for Chat Example

CHAT (Instant Messaging) + Mobile

Sample use case: Joe needs approval from his manager, Jill, who is in another state, before sending the contract to his client. Joe sends his manager a message to get a quick response. He adds in a colleague to add some additional context to the request. Upon approval, Joe sends a happy-face meme. After the chat, Joe's colleague sends Joe a new chat to offer congratulations

Feature	Test Complete	Initial experience?	Notes and Feedback
Find a contact: Internal			
Find a contact: External-Federated			
Initiate a chat: with a Teams user			
Initiate a chat: with a Skype for Business user			
Add a participant to a chat			
Add a meme/gifhy			
Respond to an incoming chat			

Sample use case: Joe has a new question about the deal his manager approved last week. He finds the conversation, and resumes chatting with his manager. This time, he adds audio so that they can talk it through. To clarify his question, Joe application shares the contract with his manager, highlighting the specific section in question. He ends the chat with attaching the contract file so his manager can review offline. Later that day, while at home, Joe gets a chat from his manager who is following up with a response and responds on his mobile device.

Feature	Test Complete	Initial experience?	Notes and Feedback
Review chat history			
Resume a prior conversation			
Add audio			
Add sharing			
Add a file			
Send an IM on your mobile device			
Respond to an IM on your mobile device			

Establish Communications & Training Strategy

4

Marketing & Communication Strategies

Create awareness

We generate excitement about culture change and collaborative tools in various ways

Engage employees

We create learning experiences that encourages employees to embrace change

Enable self-service

We enable our employees to utilize self-service tasks to speed learning and new behavior

Measure our effectiveness

We measure our effectiveness in structured & unstructured ways to gauge our success in influencing employee behavior

Campaign Example

Internal homepage announcement

Roadshow—"Art of Teams tour"

User success stories and videos

Intranet content

Social media activities

Campus signage

Online presence

Work Smart productivity guides

Productivity training

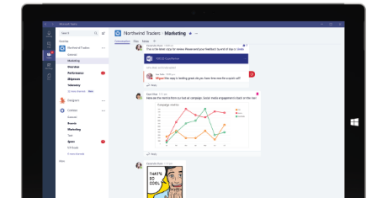
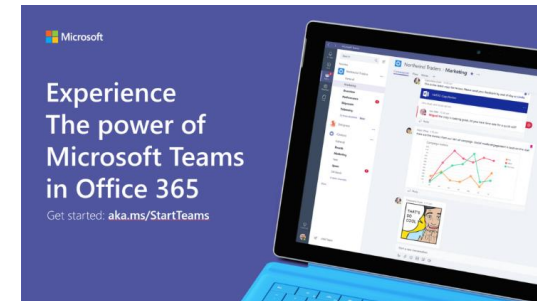
EXAMPLE



Experience Microsoft Teams

Join us for an introduction to Teams at **9:00 am, April 4, 2017**, in Millennium-E, room 1010. Master the Art of Teams and see a live demo of the tool in action.

aka.ms/TeamsTour



ITWeb

Communication Software Hardware Network Security I want to IT sites

We can help Search Alerts

Microsoft Teams

- Get Microsoft Teams
- Learn more and discover new features
- Feedback, support, and known issues
- When to use Microsoft Teams
- FAQs
- Art of Teams Tour
- [Microsoft Teams success stories](#)
- Best practices for getting started

Recent

Microsoft Teams success stories

A Skype support team accepts the Microsoft Teams challenge

For the Skype for Business support engineering team, readiness is a top priority, and they needed to share technical knowledge among 60 team members supporting five regions and multiple time zones. They had an idea to bring together the regional support groups in a healthy competition.

[Learn more>](#)

IT Showcase bloggers manage their editing process in Teams

Microsoft Teams has proven to be a great tool to facilitate the well-oiled machine that is required to publish a vibrant blog. As soon as a blog post is written, the writer can save it to the Team files and post a request for editing to the team, and whoever is first available can proceed with the edits, then shift it to the next stage," says Juliette Hillman.

[Learn more>](#)

A UI team goes all in with Microsoft Teams for collaboration

For groups thinking about using Microsoft Teams, "my advice would be to go all in," says Chris Long. To get the full benefit, "Try everything." Chris is a UI software engineer for a new Microsoft product called Service Map, which recently launched a public preview.

[Learn more>](#)

A Tier 3 support team gets ahead of the curve with Microsoft Teams

"Microsoft Teams allows all of our teams to have a lot of information in one place," says Torrin Miller, Service Engineer for Skype for Business Tier 3 support. And with Tabs you can expand what's available. "From SharePoint, Groups, IM conversations, to phone calls, video calls, and meetings, it's all in one central, easy to get to place."

[Learn more>](#)

Teams keeps a Service Ops group informed during the Super Bowl

Jason Vantomme, Director of Operations at Big Park Studios, says Microsoft Teams has helped them create a single source of truth for all the information, documentation, and conversations for each of the applications they support. As a result, they can work more efficiently as a team and respond to incidents more quickly.

[Learn more>](#)

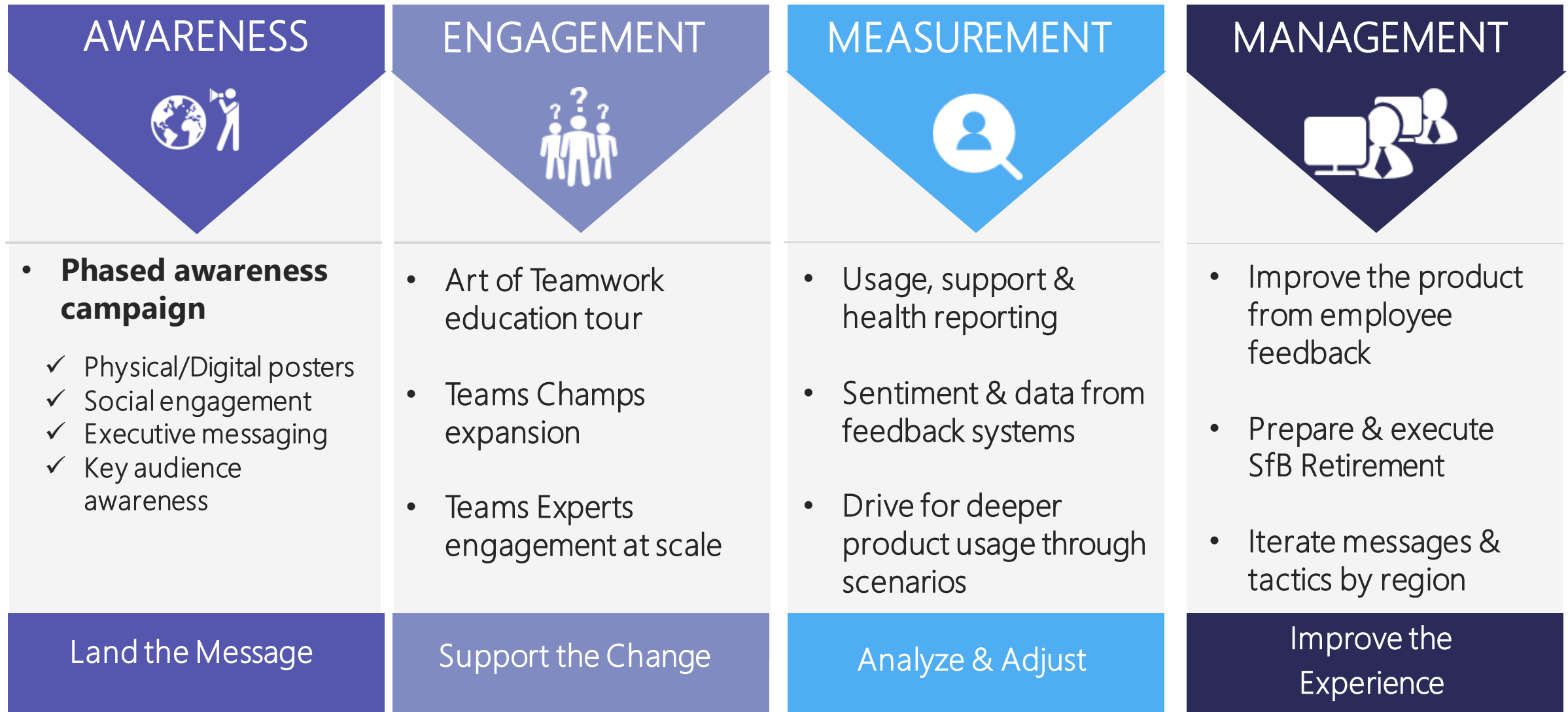
Microsoft Teams brings an account team together

When Microsoft Teams was first released, the Treasury Wine Estates account team took note. With some of the team in Australia and some in the U.S., they had been using groups in Outlook to keep a chronology of communications to a client. But they wanted a tool that made it easy for them to quickly sync on projects.

[Learn more>](#)

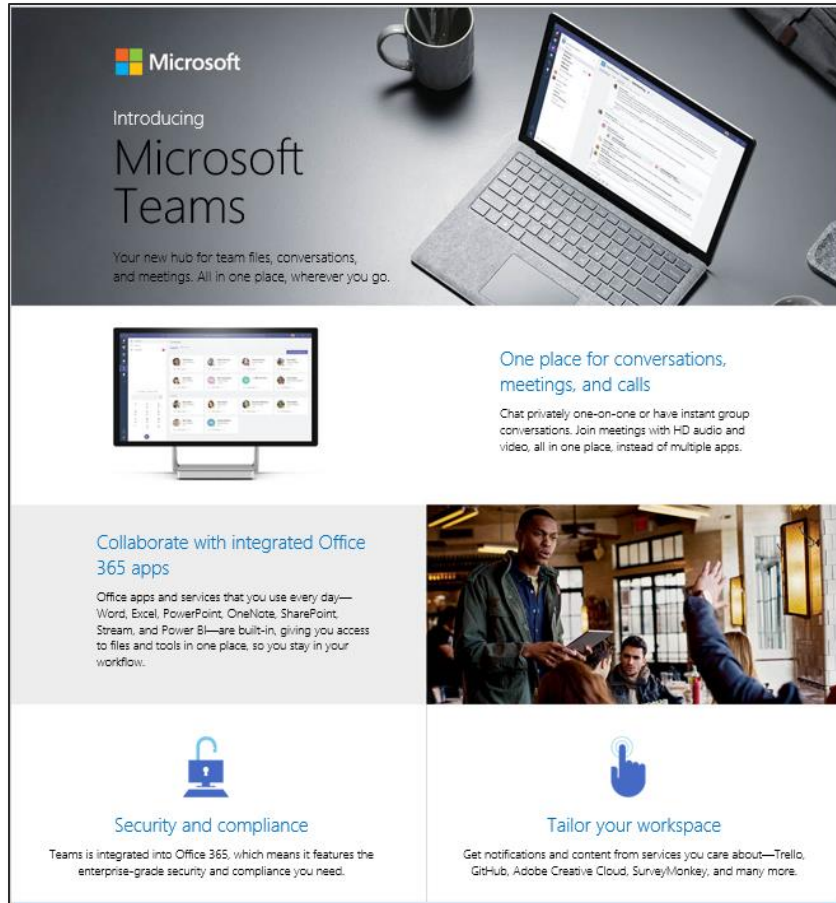
Robust awareness, training and engagement models yield feedback to continually improve the employee experience

EXAMPLE



Downloadable Resources


Customer Success Kit for Microsoft Teams (<https://aka.ms/TeamsSuccessKit>)



Microsoft


Introducing
Microsoft Teams

Your new hub for team files, conversations, and meetings. All in one place, wherever you go.




One place for conversations, meetings, and calls

Chat privately one-on-one or have instant group conversations. Join meetings with HD audio and video, all in one place, instead of multiple apps.



Collaborate with integrated Office 365 apps

Office apps and services that you use every day—Word, Excel, PowerPoint, OneNote, SharePoint, Stream, and Power BI—are built-in, giving you access to files and tools in one place, so you stay in your workflow.



Security and compliance

Teams is integrated into Office 365, which means it features the enterprise-grade security and compliance you need.

Tailor your workspace

Get notifications and content from services you care about—Trello, GitHub, Adobe Creative Cloud, SurveyMonkey, and many more.



INTRODUCING

Microsoft Teams

Your new hub for team files, conversations, and meetings. All in one place, wherever you go.

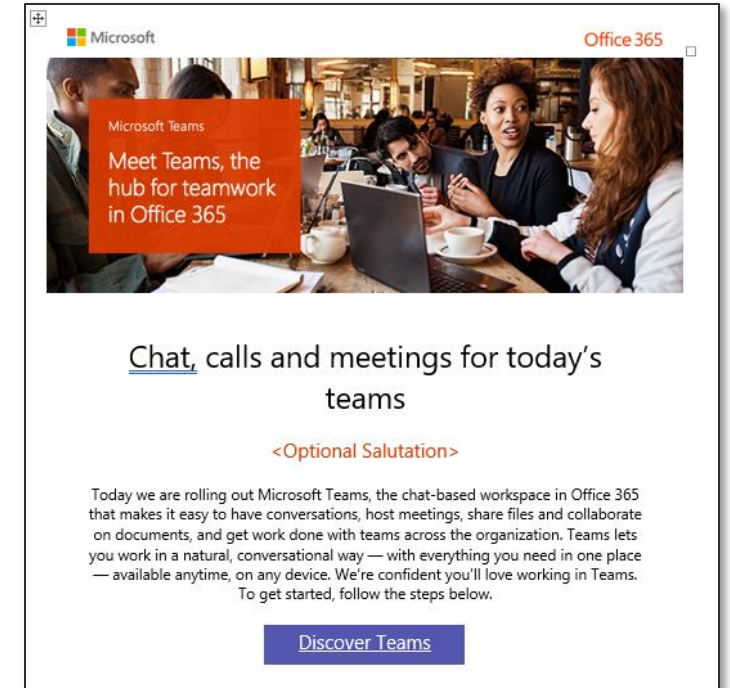


One place for conversations, meetings, and calls

Chat privately or as a group, and join meetings with HD audio and video, all in one place, instead of multiple apps.

Collaborate with integrated Office 365 apps


Office apps like Word, Excel, and PowerPoint are built-in, giving you access to files and tools in one place, so you stay in your workflow.



Microsoft **Office 365**

Microsoft Teams

Meet Teams, the hub for teamwork in Office 365



Chat, calls and meetings for today's teams

<Optional Salutation>

Today we are rolling out Microsoft Teams, the chat-based workspace in Office 365 that makes it easy to have conversations, host meetings, share files and collaborate on documents, and get work done with teams across the organization. Teams lets you work in a natural, conversational way — with everything you need in one place — available anytime, on any device. We're confident you'll love working in Teams. To get started, follow the steps below.

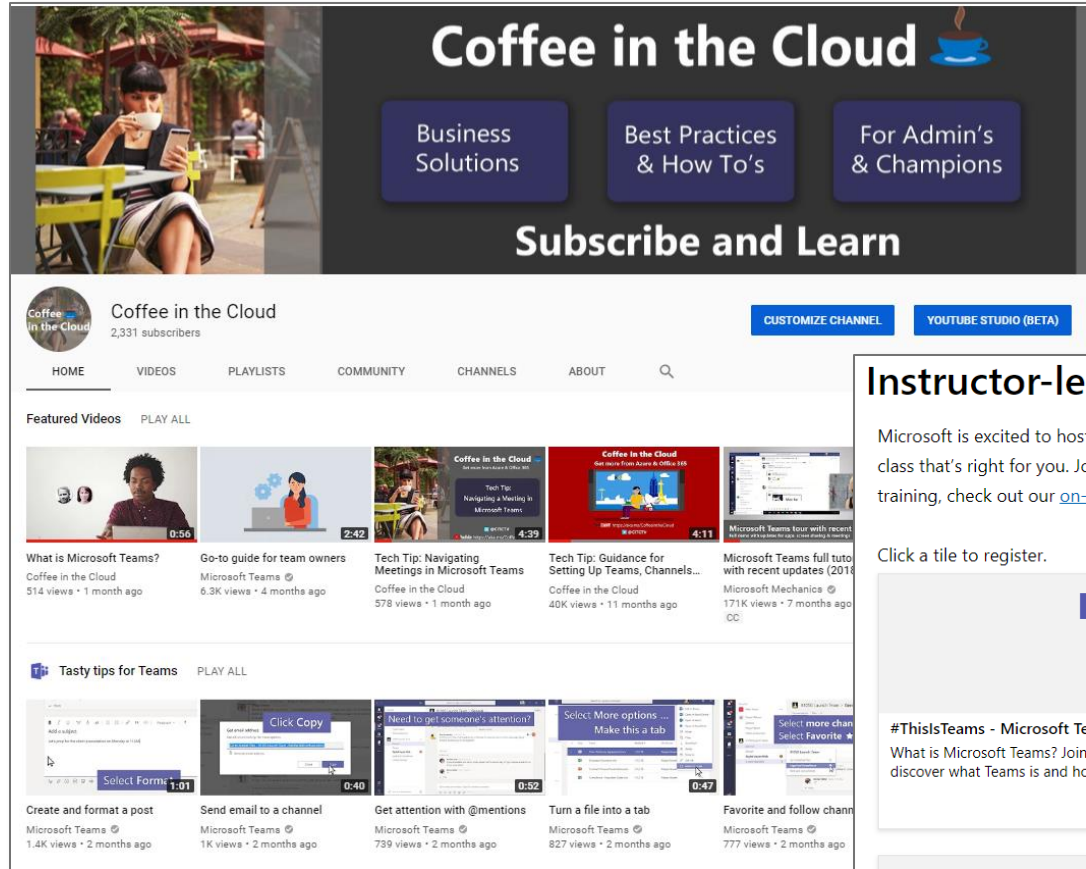
[Discover Teams](#)

Training strategy

- Focus on the why
- Use real work scenarios
- Use multiple formats
- Reinforce
- What is best practice?
 - What is current vs future state?
 - Technical literacy of employees?
 - Any other change programs?
 - Training preferences of employees?



Training from Microsoft



<https://aka.ms/CoffeeintheCloud>

On-demand & Instructor Led

Instructor-led training for Microsoft Teams

Microsoft is excited to host a series of free, live, online training classes designed to get you up and running with Teams. If you're a business decision maker, admin, IT Pro, or end user, you'll find a class that's right for you. Join us to see Teams in action, get your questions answered, and interact with our live instructors. For more training opportunities, including on-demand versions of live training, check out our [on-demand end-user training](#).

Click a tile to register.



#ThisIsTeams - Microsoft Teams overview

What is Microsoft Teams? Join us for this 30-minute orientation to discover what Teams is and how it can work for you. (Audience: All)



Getting started with Teams

From chatting and meetings to using teams and channels, users will leave this session with the foundation to use Teams with confidence. (Audience: End users)



Teams tips & tricks

Understand creative ways to optimize and organize Teams in your day-to-day work. (Audience: End users)



Manage your upgrade from Skype for Business to Teams

Plan & implement a successful upgrade to Teams (Audience: IT professionals, adoption change managers)



Switch from Skype for Business to Teams: end user guidance

Get what you need to quickly start using Teams during your transition from Skype for Business to Teams. (Audience: End users)



Teams for Education - Webinars

Learn how to use Teams in higher education. (Audience: Staff, students, academics, research faculty, IT professionals)

<https://aka.ms/SuccessWithTeams> - Training, Instructor Led



Microsoft 365 learning pathways

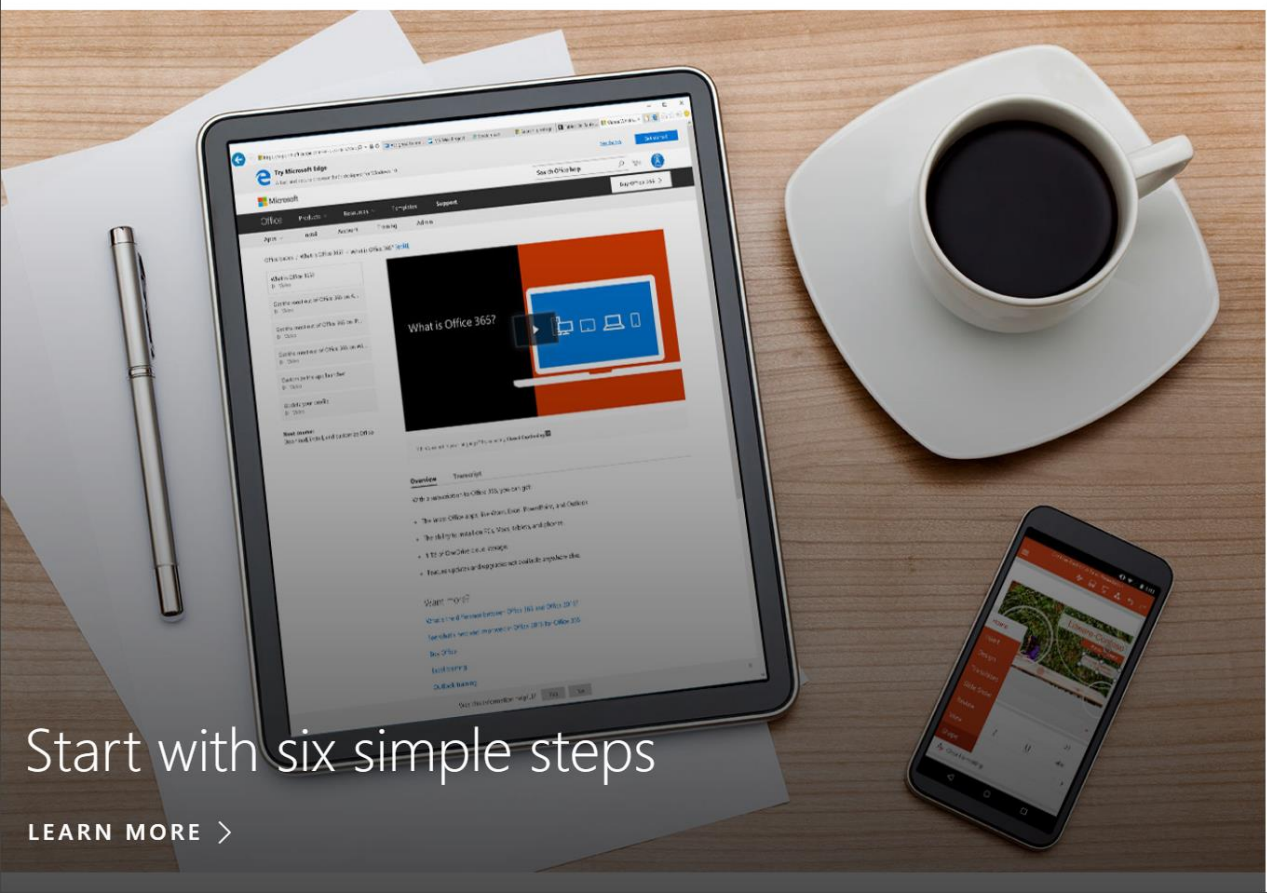
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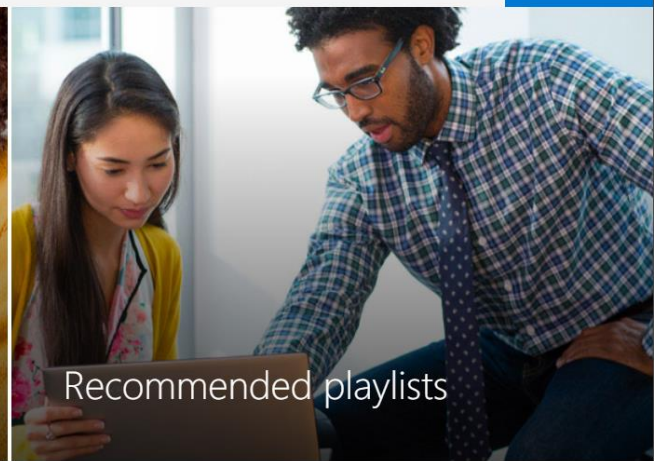


Start with six simple steps

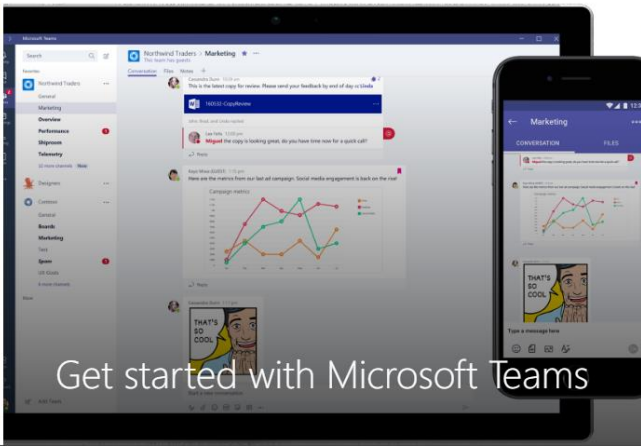
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Microsoft 365 training



Recommended playlists



Get started with Microsoft Teams



Ask questions and get help

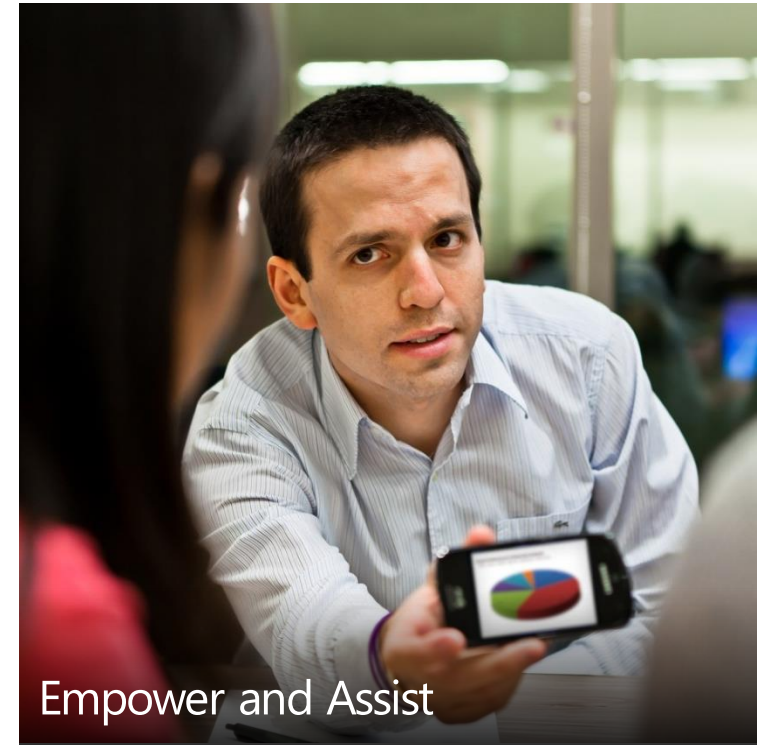
<https://docs.microsoft.com/en-us/office365/customlearning/>



Conduct Pilot

5

Goal: Drive Sustainable Adoption



Deliver Contextual Training

Ensure training is relevant
Applicable to their day to day activities

Keep it interactive
Engage participants to learn

Give homework
Participants are expected to apply their learnings



Implement Use Case(s) + Track Progress

Pick a specific date or period of time to launch in order to allow ample time to prepare, build anticipation, and celebrate as a group.

Develop proper communication and training before, during and after the pilot.

Plan engagement events to increase participation

Track and measure progress with your test plans



Establish Scalable Support



Gather Feedback

End User Survey Templates

Use the Survey Template to measure satisfaction and progress against your benchmark.

Office 365 User Satisfaction Surveys

This document contains sample end-user surveys you can customize for your PILOT and ENTERPRISE ROLLOUT phases. Gathering feedback from users of user satisfaction and productivity is ready to move onto the enterprise.

This document includes:

- Three (3) pilot user surveys
- Three (3) rollout surveys (baseline, mid-point, and final)

These sample surveys give you designed for a different point in time.

• Baseline - Circulate this survey to gather baseline data about people's knowledge and experience of Microsoft Lync and your pilot.

• Mid-point - Release this survey to gather user satisfaction and experience to adjust and test your process.

• Final - Use this survey immediately after the rollout to capture pilot users' knowledge of an best rollout Office 365 broad satisfaction with the rollout increments to help measure survey can help capture user satisfaction.

Note: It is best to define your survey in detail, specify the survey in detail, specify the done, and then review the results relevant once you have a change front, it's hard to interpret the results.

For optimal results: customize or other survey tool, for streamlining the process.

Rollout - Final Survey

Use this survey to gather midpoint data about users' knowledge and experience of Microsoft Lync and your pilot. Thank you for participating in this Microsoft Lync pilot midpoint survey. We appreciate your time.

This survey is being conducted by <insert your organization name here>. It can be completed in 15 to 20 minutes. We would like to review how you are collaborating with others, what you are finding most effective to help you learn to integrate Microsoft Lync into your everyday work activities, how satisfied you are with the Lync experience, and how you feel about the rollout process. Please be assured that the answers you provide will be kept confidential and you will not be individually identified. Thank you again for your participation.

A. Profile Questions

1. Please enter the name of the organization you work for:

2. Indicate how useful each communications service is in helping you be effective in your role.

	Extremely Useful	Somewhat Useful	Not Very Useful	Not Useful At All	Don't Know	N/A
Outlook for Email	1	2	3	4	Don't Know	N/A
Outlook for Calendar	1	2	3	4	Don't Know	N/A
Outlook for managing Contacts	1	2	3	4	Don't Know	N/A
Outlook Web App for email, calendar, and contacts	1	2	3	4	Don't Know	N/A
Office 365 web portal for access to Outlook Web App	1	2	3	4	Don't Know	N/A
Office 365 web portal for access to Sites	1	2	3	4	Don't Know	N/A
Store and share your documents on OneDrive for Business	1	2	3	4	Don't Know	N/A
Store and modify team documents on SharePoint	1	2	3	4	Don't Know	N/A
Desk Phone	1	2	3	4	Don't Know	N/A
Desk Phone	1	2	3	4	Don't Know	N/A
Lync phone	1	2	3	4	Don't Know	N/A
Presence Status and Availability	1	2	3	4	Don't Know	N/A
Instant Messaging	1	2	3	4	Don't Know	N/A
Audio conferencing	1	2	3	4	Don't Know	N/A
Video conferencing	1	2	3	4	Don't Know	N/A
Content/Desktop sharing	1	2	3	4	Don't Know	N/A
Online or Web conferencing	1	2	3	4	Don't Know	N/A

3. Indicate how many times per day you use the following communications services:

	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Outlook for Email	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Outlook for Calendar	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Outlook for managing Contacts	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Outlook Web App for email, calendar, and contacts	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Office 365 web portal for access to Outlook Web App	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Office 365 web portal for access to Sites	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Store and share your documents on OneDrive for Business	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Store and modify team documents on SharePoint	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Desk Phone	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Desk Phone	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Lync phone	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Presence Status and Availability	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Instant Messaging	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Audio conferencing	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Video conferencing	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Content/Desktop sharing	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Online or Web conferencing	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A

Success Criteria Examples

Leverage Success Criteria Dashboard examples to track progress on pilot & adoption.

Success Criteria	Method/Source	Metrics	Example Goal
Increased adoption: Increased usage correlates to user adoption of the technology.	Quantitative: • Office 365 reports	• Mailbox usage • SharePoint usage • Lync IMs and conferences • Minutes of Lync audio used	Comparison of pre- and post-rollout usage reports will show increasing adoption of 10% per month.
Training effectiveness: Increased usage correlates to training effectiveness.	Quantitative: • Office 365 reports Qualitative:	• Mailbox usage • SharePoint usage • Lync IMs and conferences	Comparison of pre- and post-training usage reports will show increasing adoption per month.

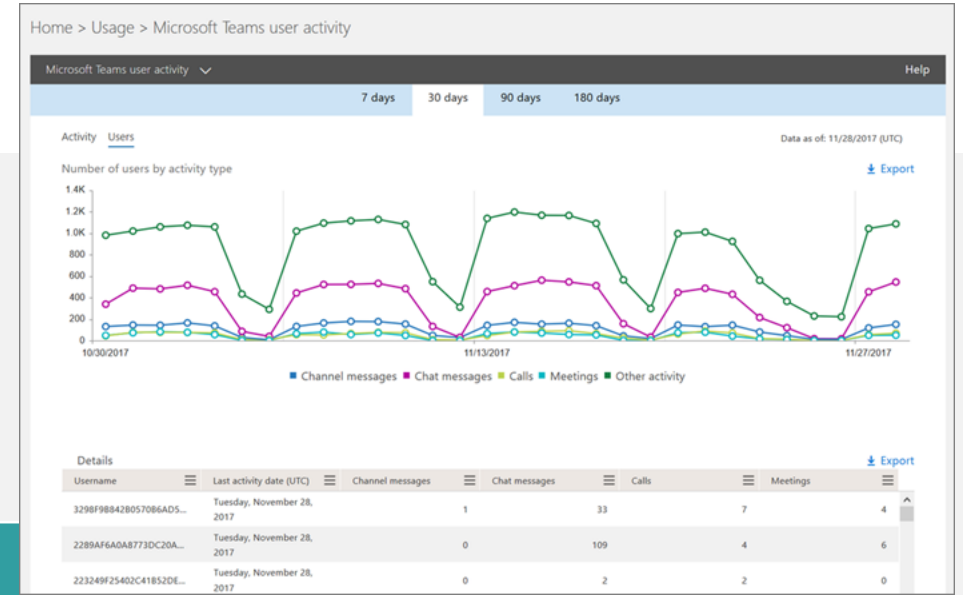
[Customer Name]		Overall Status				
Pilot Success Criteria Status						
#	Metric	Measurement	Goal	Actual	Trend	Status
1	Acceptable Lync Call Quality	Percentage of poor quality calls	< X%	Y%	↑	↑
2	Conferencing User Adoption	Users who have organized at least one conference	X%	Y%	↑	↑
		Total amount of Lync hosted audio conferencing minutes	X # of minutes	Y minutes	↑	↑
		Conferencing statistics shows increased adoption as the pilot progresses	Previous week adoption: X	Current week adoption: Y	↑	↑
3	User Acceptance of Lync system	User survey satisfaction score	X	Y	↔	↑
4	Help Desk able to support Lync	Average time to close support ticket	X	Y	↑	↓
5	Lync Operationally Ready	Time to resolve open monitoring alerts	X	Y	↔	↔
		Session success rates	P2P Audio: X%	P2P Audio: Y%	↔	↔
			P2P App Sharing: X%	P2P App Sharing: Y%	↔	↔
			Conf App Share: X%	Conf App Share: Y%	↔	↔
			Conf A/V: X%	Conf A/V: Y%	↔	↔
			Conf Join: X%	Conf Join: Y%	↔	↔
6	User Communications and Training	User survey satisfaction score	X	Y	↑	↑
7	Lync Meets SLAs	Comparison to production SLAs	Recovery: X	Recovery: Y	↔	↑
			Availability: X	Availability: Y	↔	↑

Measure Success

6

Measure Success

Achieve real business relevance by measuring your outcomes in terms of ROI. Use Microsoft Teams engagement data to support your findings.



Business Use Case	How did Microsoft Teams help?	What was achieved?	How is it measured?
Team Collaboration	Streamlined collaboration across regional teams to execute go-to-market strategy.	Increasing global spread of business.	15% improvement in increasing number of successful innovations for new products or services.
Employee Engagement	Find experts and information fast.	Time saved in searching for assistance with marketing training resources	30% improvement in access to departmental experts and knowledge.



Capture success stories

What makes a good success story?

- **Time.** The story should begin with a time marker so the audience knows when it happened.
- **Characters.** The story should feature names, so the audience knows who was involved.
- **Events.** The story should recount the events that took place.
- **Visuals.** The audience should be able to picture what happened.



Develop Production Deployment Plan

Month 1

- Identify use cases for Teams
- Engage leadership and secure buy-in
- Develop rules of engagement and how-to resources

Month 2

- Review pilot learnings
- Identify what works and what doesn't with use cases then modify
- Configure Teams to support use cases for company wide deployment

Month 3

- Launch use cases company wide
- Encourage leadership to consistently promote and adopt the use cases
- Showcase and highlight wins of adopting Teams



What We Covered

Define Pilot Objectives

Identify Pilot Group & Use Cases

Design Test Plan

Establish Communications &

Training Strategy

Conduct Pilot

Measure Success



How We Can Help You

Teams Governance Workshop

Define and Clarify Governance in the context of Teams, help identify goals of Teams in the organization. With this tailored and interactive workshop, understand Teams best-practices and get started on the right path with a pointed recommendations summary.

- Workshop Materials
- Meeting Notes

Teams Governance Assessment

In addition to Teams Governance Workshops, AvePoint will help provide a Starter Teams Governance Policy outline, along with a Best Practices Assessment and a mapping exercise of 3x Business Units to Governance policies for Teams use cases.

- Completed Workshops
- Summary Meeting Notes
- Executive Summary (PPT)
- Best Practices Assessment (DOC)
- Starter Governance Policy Outline

Teams Governance Pilot

Provide a detailed analysis of the current state and the tools and techniques to implement IT governance. Map key business units to our analysis of IA, O365 tools, and governance recommendations. Execute a Governance Pilot/POC using O365 and AOS.

- Completed Workshops
- Summary Meeting Notes
- Executive Summary (PPT)
- Strategic Roadmap (DOC)
Breakdown of O365 Tools
Info Architecture Analysis
User Adoption Methodology
Governance Policy Outline
Roadmap and Recommendations
- Governance POC (O365 and AOS)



Let's Connect

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thank you

Gracias

ευχαριστώ

Danke

Grazie

благодаря

Hvala

Obrigado

Kiitos

شكراً

Tak

Ahsante

Teşekkürler

متشكراً

Salamat Po

감사합니다

Cám ơn

شكريه

Terima Kasih

Dank u Wel

Děkuji

நன்றி

Köszönöm

ありがとう
ございます

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Dziękuję

谢谢

Tack

Mulțumesc

спасибо

Merci

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Ďakujem