

# Secure Your Non-Profit Healthcare Data and Reduce Risks in 5 Simple Steps



**Dux Raymond Sy**  
Microsoft RD + MVP



@meetdux



**Christian Buckley**  
Microsoft RD + MVP



@buckleyplanet

Microsoft  
Partner



Gold Application Development  
Gold Collaboration and Content  
Gold Cloud Productivity  
Gold Messaging  
Gold Datacenter

***Collaborate with Confidence***

Accessible content is available upon request.

# Agenda

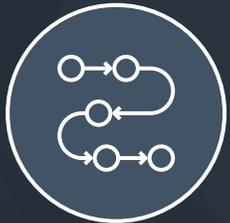
---



Let's meet Cancer Council NSW



What We Need to Secure



5 Steps to Reduce Risks





**Frances Waterford**  
Chief Information Officer

---

# What We Need to Secure

Transparency



Collaboration



Data Protection



Data Management



# Balancing Act



# Protect Your Crown Jewels



## Regulated Data

- Data that requires retention / long-term archives
- ITAR / export controlled data
- Gold copies or replication



## Sensitive Data

- "Controlled Unclassified Information" (CUI)
- PII / PHI / PCI data that about employees / citizens



## Classified Data

- Operational security (OpSec)
- Intellectual Property
- Classified documents



## Fines and Prosecution



## Fines and Loss of Reputation



## Security / Business Drivers



# What does Microsoft offer?

## DLP

*In-House Dev  
Protection @  
Office 365*



Protect The **System**

## CASB

*Cloud App Security  
Advanced Security  
Management*



Protect The **Access**

## RMS

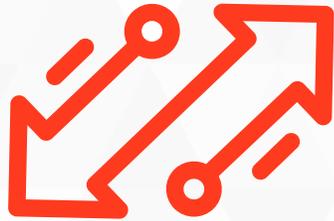
*Azure Information  
Protection  
CLP, Windows,  
Office, Mobile*



Protect The **File**



# How AvePoint Extends Microsoft 365



**Migrate**

*On-Premises*



**Manage**

*Hybrid*



**Protect**

*Cloud*

**DCAP**  
**Data Centric Audit & Protection**



Enterprise-Wide  
Classification

Data Governance  
Framework

Risk Assessment



---

# 5 Simple Steps to Reduce Risks



1

**Discover  
and Classify**



Welcome Home!

# Discover and map



## Where is it



File Share



SharePoint



Office 365



Databases



## What is it?

### File Level Analysis



- Redundant, outdated and trivial (ROT) data
- File types (Music, log files, etc..)

### Content Level Analysis



- Sensitive data
- Date Created
- Owner



## Who can access it?



Who owns it?



Who can read it?



Who can edit it?



# Example: Heat map of sensitive data

⚙️ Go to upper level   ⚙️ Go to lower level   ⚙️ Check Incidents

Test Suites: 250 Matches

Financial Data: 100 Matches

Social Security Number (SSN):  
22 Matches

Bank Account Number:  
17 Matches

Taxpayer Identification Number:  
11 Matches

Driver's License Number:  
29 Matches

Passport Number:  
12 Matches

Tax File Number:  
6 Matches

Debit Card Number:  
7 Matches

Phone Number:  
4 Matches

IP Address:  
2 Matches

Personally Identifiable Information (PII) Data:  
80 Matches

Patriot Act:  
50 Matches

Federal Trade  
Commission  
Consumer:  
10 Matches

Health Insurance  
Act:  
10 Matches

# Tag and classify

## Tags



Ownership



Purpose



Audience



Sensitivity level



## Classify



Where should it live?



Who should have access?



Is it a record?



Is it high business impact?





2

**Facilitate Compliant  
Migration**

# Migration Options

**Migrate Everything**

**Selective Migration**

**Pre Migration Cleanup**

**Post Migration Cleanup**

## Considerations



Speed to completion?



Total duration?



Speed to kick-off?



Risk upon migration?



Cost of project?



Key Stakeholders?



Regulations & Compliance?



# Migration Framework

Phase 1

Migration Discovery,  
Assessment, and Planning

Phase 2

Information Architecture and  
Governance Planning

Phase 3

Pilot Migration

Phase 4

Migration Execution

## Comprehensive Migration Plan

- IA & Governance framework will help avoid “sprawl”
- Pilot confirms validity of the plan and provides insight into potential roadblocks
- Iterative Migration Execution will focus first on high priorities and quick wins





**3**

# **Automate Data Governance Policies**

How do you know where to park?



# Approach to defining your policy



Build “controls” into containers



Make sure no one messes with your controls



Ensure the system is used as intended



# Example: Policy for Microsoft Teams

## New Team

Team Configuration

Security

Ownership

External  
Sharing  
Enabled?

Classification  
of Content?

Data  
Sovereignty?

Permission  
groups?

Outside  
Vendors?

Contacts /  
Stewards?



**EXAMPLE**

DEPARTMENT



DEPARTMENT



DEPARTMENT



<b>EXTERNAL SHARING</b>	No external sharing 	External sharing allowed in: 	External sharing only allowed in: 
<b>EXPIRATION/ RETENTION</b>	<b>6 Months</b> after last accessed	<b>12 Months</b> after last accessed	<b>9 Months</b> after last accessed
<b>ALLOW THESE USERS TO CREATE A TEAM</b>	All requests through Central IT	All requests through Department IT	Only Joe, Sally, and Harold can create
<b>RECERTIFY MEMBERS</b>	after <b>3 Months</b>	after <b>6 Months</b>	after <b>12 Months</b>



# “Templates” should be more than channels and configuration

*An effective template framework includes the site components, and the lifecycle components.*

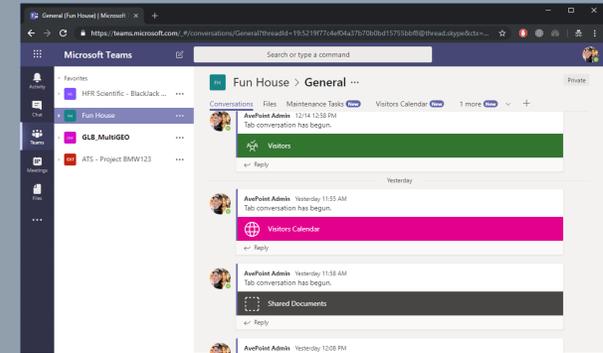


- Pre-set Channels and Tab recommendations are great for helping contextualize Teams for business users, but these only get you so far as a “template”.
- The AvePoint approach accounts for the Operational Governance and lifecycle to ensure “templates” are not ONLY provisioned correctly (and compliant with IT policy) but also managed

Project (INTERNAL)



**TEMPLATE DEFINITION:** Recommended for internal-department or ad-hoc Projects with a small-to-medium audience who require pre-configured default Project channels with real-time chat and meetings.



**EXTERNAL SHARING**



No external sharing

**EXPIRATION/RETENTION**

**6 Months**

after last accessed

**WHO CAN CREATE**

All requests through Central IT

**RECERTIFY MEMBERS**

after **3 Months**

A hand is shown hovering over a futuristic digital interface. The interface features a large, glowing number '4' in the center. Surrounding the number are various icons, including a smartphone, a document, a person with a question mark, and a person with checkmarks. The background is dark with teal and blue accents, suggesting a high-tech or data-driven environment.

**4**

**Proactively  
Enforce Policies**



Make it Easy  
to Do the  
Right Thing

# Diego Siciliani

Wants to save his documents and not worry about records management processes.





Navigation ribbon with icons for: New Document, Upload Document, New Folder, Edit Document, Check Out, Check In, Discard Check Out, View Properties, Edit Properties, Declare Record, Version History, Shared With, Delete Document, Share, Alert Me, Popularity Trends, Follow, Download a Copy, Send To, Manage Copies, Go To Source, Workflows, Publish, Approve/Reject, Cancel Approval, Unpublish, Tags & Notes.

- Home
- Notebook
- Documents**
- Pages
- VERS Export Documents
- Export Documents
- Site contents
- Manual Approval Reports
- Recent
  - Move Location
  - Manual Approval Reports
- Recycle Bin
- EDIT LINKS
- Exit classic experience

All Documents

Name	Modified	Modified By	Business Classification	Archived	Archived By
Capture	4 days ago	Alyssa Blackburn	Policies		
Phone Bill	August 24	Alyssa Blackburn	Policies		
Booking Form	August 19	Alyssa Blackburn	Reviews	No	
testbb2	August 8	Bruce Berends	Policies		
Manual Approval Escalation	July 18	Alyssa Blackburn	Policies		
Aus K2 Kick Off - Records Slide	July 16	Alyssa Blackburn	Policies	Yes	
CTP Update	July 4	Alyssa Blackburn	Guidelines	No	
NARA Metadata Elements Record	June 26	Alyssa Blackburn	Policies	Yes	
Stub.docx_1	June 26	Alyssa Blackburn	Policies		
Robyn Birthday 28 Jul	June 25	Alyssa Blackburn	Performance Management	No	
AvePoint Records Solution Proposal	June 21	Alyssa Blackburn	Contract Management	No	
Updates from Industry News _ Events and other groups	June 20	Darryl Clark	Policies		
Updates from All Company	June 20	Darryl Clark	Meetings	No	



5

**Report and Audit**

# Regular Recertification



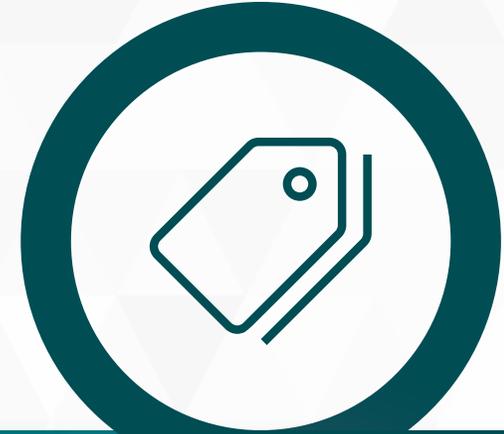
## Access Permissions

- *Who can do what to the stuff in here?*
- *Does Bob still need his access?*



## Data Ownership

- *Who is responsible for the stuff in here?*
- *Are they still here and willing to own it?*



## Classification

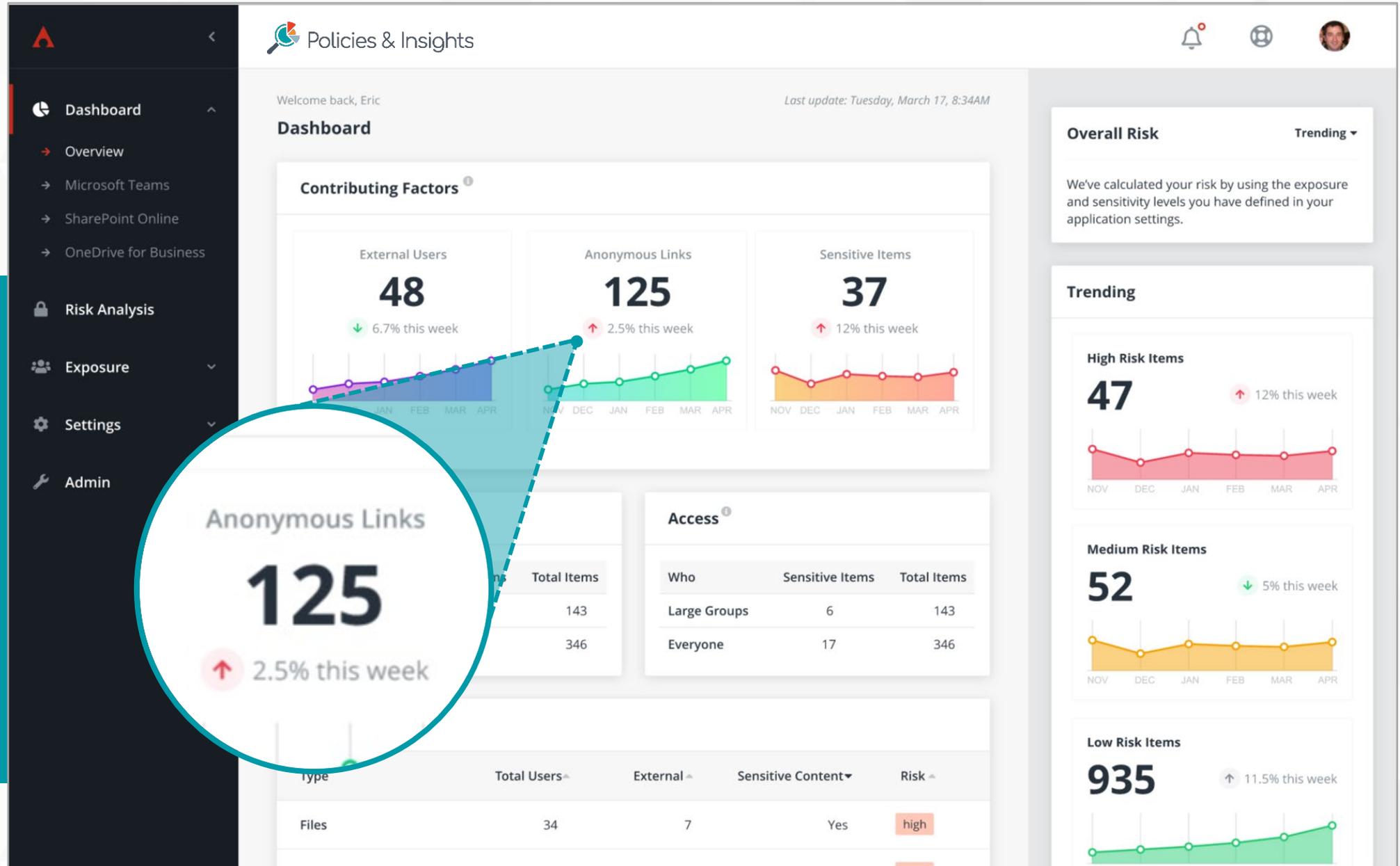
- *Tell me about the stuff that lives in here...*
- *Is it sensitive?*
- *Is it important?*



# A better way

Tracking risk over time to understand changes to your environment

Proactive policy enforcement for Groups, Teams, and other services to protect content



# Example

Quick-reports  
on Users,  
Groups, Teams,  
Anonymous  
Links, and  
External Users

**Policies & Insights**

Exposure \ External Users

← **John Hodges**

**Access Report** <sup>1</sup> Known Risk (Direct) Possible Risk (Indirect)

**Explore**

<input type="checkbox"/>	Name	Object Type	Owner	Discovered on
<input type="checkbox"/>	Testing	Site Collection	Jessica Norman	03/25/2020 10:41am
<input checked="" type="checkbox"/>	Collab2020	Site Collection	Jessica Norman	03/25/2020 10:41am
<input type="checkbox"/>	Fin_Serv	Site Collection	Kelly Oleary	03/25/2020 10:41am
<input type="checkbox"/>	Human Resources	Site Collection	Tim Trotter	03/25/2020 10:41am
<input type="checkbox"/>	NA_Services	Site Collection	Liz Young	03/25/2020 10:41am

**John Hodges**

**Access by Risk Level**

**Known Risk**  
This includes items in which this user has been given explicit access to. That includes files shared directly with this user, groups and teams this user was made a member of, etc.

**High 1** **Medium 2** **Low 9**

Total Items **12**

**Possible Risk**  
This is a list of all the groups this user has access to. There may be implicit risk associated with the files in each group.

Groups **12**

**User Activity**

- Accessed file** *Just now*  
jessica\_compliancedetector\_com\_SThumb.jpg
- Viewed page** *6 hours ago*  
/sites/LeoJiangGroup
- Added site collection admin** *A week ago*  
Jessica@compliancedetector.com

# Q+A



# Learn How Your Peers Made Shift Happen!



<https://www.avepoint.com/blog/shifthappens/>



# thank you

Sales@AvePoint.com



www.AvePoint.com



in



 AvePoint®

Gracias

ευχαριστώ

Danke

Grazie

благодаря

Hvala

Obrigado

Kiitos

شكراً

Tak

Ahsante

Teşekkürler

متشكراً

Salamat Po

감사합니다

Cám ơn

شكريه

Terima Kasih

Dank u Wel

Děkuji

நன்றி

Köszönöm

ありがとう  
ございます

ขอบคุณครับ

Dziękuję

谢谢

Tack

Mulțumesc

спасибо

Merci

תודה

多謝晒

дядкую

Ďakujem

धन्यवाद

Let's Connect!



**Dux Raymond Sy**

Microsoft RD + MVP



@meetdux



**Christian Buckley**

Microsoft RD + MVP



@buckleyplanet